



Why would I benefit from a Virtual Assessment?

We have been working with your GP practice to identify patients who may benefit from a thorough review of their health and social care needs. You have been invited to attend a virtual assessment that will take place in your own home so that the Community Frailty team at the centre can help you to stay well by checking your health, your medicines and any other health, social or personal needs you may have.

This is a
FREE
service provided
by the NHS



Excellence • Compassion • Expertise



What happens afterwards?

Once you've had your assessment and your plan has been agreed, your GP will be in charge of your care. The Community Frailty team will keep in touch with your GP to check that the plan is working for you.

For more information

Please contact **01482 450101**
or email chcp.integratedcareteam@nhs.net

In agreeing to a virtual assessment you will also be agreeing to allow your GP to share your medical record with the Community Frailty team so that we can look at all your needs and find the best way to meet them.

We will ask you to sign a form and will explain the reasons why we would like you to do this. If this isn't possible for you, we will talk about it with your next of kin when we come to visit.



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Jean Bishop Community Frailty Team

Helping to keep you well

This leaflet tells you about the Community Frailty team and why your doctor has referred you to us.



chcpic.org.uk



Your pathway to better health



1

Your GP asks the **Community Frailty team** to assess your health and social needs.



2

A member of our team will contact you to make arrangements for a support worker to visit you at home and undertake some investigations including blood test, ECG and blood pressure monitoring.



3

Arrangements will then be made for one of our therapists to visit you and support a full virtual assessment to check your health, your medication and see how the team can help you.



4

After your virtual assessment, **the team will agree a plan with you** and share it with your GP.



Jean Bishop
Integrated Care Centre
63-69 David Lister Drive
Hull, HU9 2BL

What will happen at my Virtual Assessment?

A virtual assessment is undertaken in your own home. A member of our therapies team will visit you at home who is then supported over the internet by a pharmacist and doctor. You can have a friend or family member present at the time of your assessment. If they are not able to be there in person we can also support their inclusion in the assessment over either a computer or telephone connection.

We will need to have internet access. If you don't have the internet in your home, we can connect to it on our mobile phones.

Who is in the Jean Bishop Community Frailty team?

Because we want to make sure you get the care you need, we have a team of highly qualified and experienced staff including nurses, consultants, GPs, therapists (such as physiotherapists and occupational therapists), pharmacists and a social care team.