

City Health Care Partnership CIC

City Health Care Partnership CIC - Sunshine House

Inspection summary

CQC carried out an inspection of this care service on 14 December 2018 and 15 December 2018. This is a summary of what we found.

Overall rating for this service	Good ●
Is the service safe?	Good ●
Is the service effective?	Good ●
Is the service caring?	Good ●
Is the service responsive?	Good ●
Is the service well-led?	Good ●

City Health Care Partnership CIC – Sunshine House is a residential respite and short term care home for nine children up to 18 years of age with life limiting or life threatening conditions. There were five children using the service at the time we inspected. The service is built on ground floor level only and situated in a residential area of Hull. There is ample car parking and Sunshine House is close to public transport links.

At our last inspection we rated the service 'good'. At this inspection we found the evidence continued to support the rating of 'good' and there was no evidence or information from our inspection and ongoing monitoring that demonstrated serious risks or concerns. This inspection report is written in a shorter format because our overall rating of the service has not changed since our last inspection.

Children's safety was paramount and staff were trained in ensuring this. They had systems in place to detect, monitor and report any safeguarding concerns. Staff were safely recruited and deployed and their practice around medication and infection control management was robust and safe. The premises were maintained in a safe condition.

Staff practice was effective. They were trained and qualified to carry out their roles, received

supervision and appraisal and demonstrated understanding of children's rights and anti-discriminatory practice. Children's health care and nutrition was well supported according to their assessed needs and wishes. The premises were designed and adapted to the needs of children.

We found staff to be caring, compassionate and attentive in their support of children. Staff communicated well with children and respected their independence, choice, privacy and dignity.

Children's support plans were detailed and instructive. They enabled staff to provide the right support to children. Interests and activities were extremely well coordinated with the schools that children attended, as staff also worked with children when in school. Staff understood the principles of good care practice. Complaints were appropriately addressed and satisfied. End of life support was compassionate and responsive to the needs of children and their families.

The service met its registration requirements. There was a registered manager, but the clinical manager had day-to-day charge of the service, with the registered manager being accountable for all management systems and practice. Staff understood their organisation's visions and values and there was an organisational quality assurance system operated by dedicated officers. Parents of children told us they had been asked about their views of the service and felt included in the support of their children. The service continued to provide a good service to the children that spent respite time at City Health Care Partnership CIC – Sunshine House.

Further information is in the detailed findings below.

You can ask your care service for the full report, or find it on our website at www.cqc.org.uk or by telephoning 03000 616161