Monthly Report April 2020

Overall CHCP CIC Summary

Number of responses: 247

Recommendation	Amount	Percentage
Extremely likely	209	84.615%
Likely	29	11.741%
Neither likely or unlikely	2	0.810%
Unlikely	1	0.405%
Extremely unlikely	4	1.619%
Do not know	2	0.810%
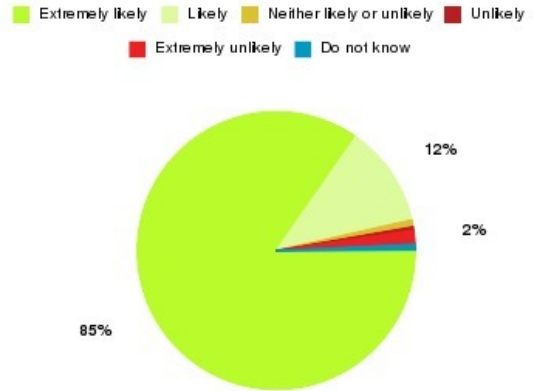
Recommendation	Amount	Percentage
Would recommend our service	238	96.356%
Would not recommend our service	5	2.024%
Neutral or do not know	4	1.619%

Access Plus Service - Bransholme Summary

Number of responses: 0

Access Plus Service - East Park Summary

Number of responses: 0

Access Plus Service - Quays Summary

Number of responses: 0

Access Plus Service - Springhead Summary

Number of responses: 0

Active Recovery Beds - ER Summary

Number of responses: 0

Anticoagulation Summary

Number of responses: 0

Beverley UTC Summary

Number of responses: 0

Bladder and Bowel (East Riding) Summary

Number of responses: 0

Bladder and Bowel (Hull) Summary
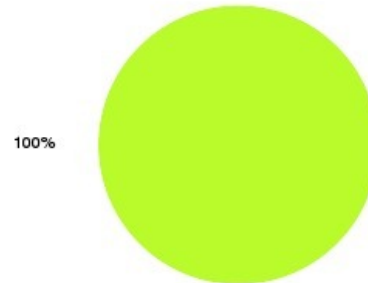
Number of responses: 0

Bridlington UTC Summary

Number of responses: 0

Cardiac Rehab (East Riding) Summary

Number of responses: 3

Recommendation	Amount	Percentage
Extremely likely	3	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	3	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Cardiac Rehab (Hull) Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	0	0.000%
Likely	1	100.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Care Co-ordination Hub (247111) Summary
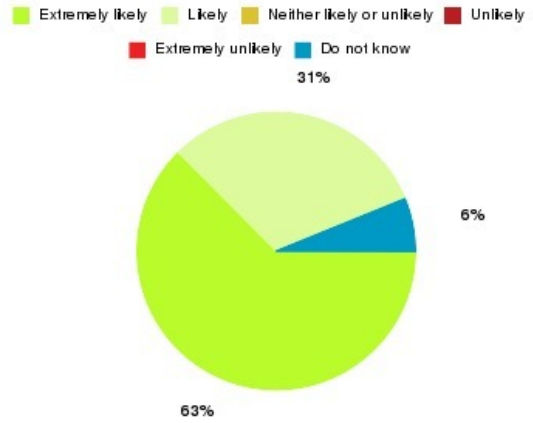
Number of responses: 0

Carers' Information and Support Service Summary

Number of responses: 0

CHPL - Bransholme Summary

Number of responses: 16

Recommendation	Amount	Percentage
Extremely likely	10	62.500%
Likely	5	31.250%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	1	6.250%

Recommendation	Amount	Percentage
Would recommend our service	15	93.750%
Would not recommend our service	0	0.000%
Neutral or do not know	1	6.250%

CHPL - Southcoates/Marfleet Summary

Number of responses: 4

Recommendation	Amount	Percentage
Extremely likely	0	0.000%
Likely	3	75.000%
Neither likely or unlikely	0	0.000%
Unlikely	1	25.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%
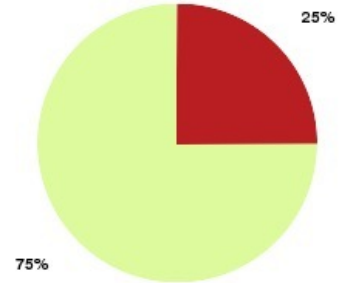
Recommendation	Amount	Percentage
Would recommend our service	3	75.000%
Would not recommend our service	1	25.000%
Neutral or do not know	0	0.000%

Community Activity programme (SH) Summary

Number of responses: 0

Community Children's Nursing Services Summary

Number of responses: 0

Community Food Team (SH) Summary

Number of responses: 0

# Community Heart Failure Nursing Service ER Summary

Number of responses: 0

Community Heart Failure Nursing Service Hull Summary

Number of responses: 0

Community Link Worker - Wigan Summary

Number of responses: 7

Recommendation	Amount	Percentage
Extremely likely	4	57.143%
Likely	3	42.857%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%
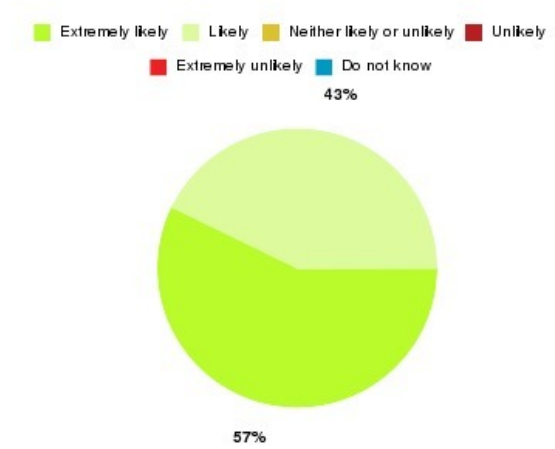
Recommendation	Amount	Percentage
Would recommend our service	7	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Community Nursing (ER) Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	1	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

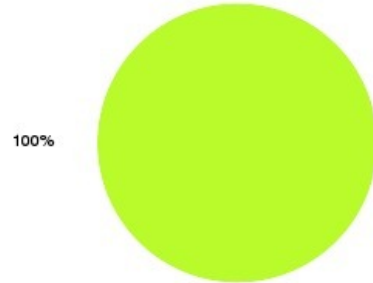| Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Community Nursing (Hull) Summary

Number of responses: 0

Community Rehab - Physiotherapy & Occupational Therapy (ER) Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	1	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Community Rehab - Physiotherapy & Occupational Therapy (Hull) Summary

Number of responses: 0

Community Stroke Team (East Riding) Summary

Number of responses: 0

Community Stroke Team (Hull) Summary

Number of responses: 0
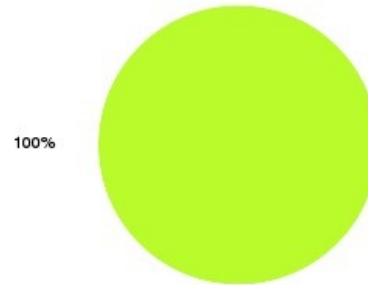
Community Ward (ERCH) Summary

Number of responses: 0

Customer Services Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	1	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Deep Vein Thrombosis Summary

Number of responses: 3

Recommendation	Amount	Percentage
Extremely likely	3	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	3	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Dental - Beverley PDS Summary

Number of responses: 0

Dental - Bridlington CDS Summary

Number of responses: 0

Dental - Driffield PDS Summary

Number of responses: 0

Dental - Goole CDS Summary

Number of responses: 0

Dental - Goole PDS Summary

Number of responses: 0

Dental - Highlands CDS Summary

Number of responses: 8

Recommendation	Amount	Percentage
Extremely likely	7	87.500%
Likely	1	12.500%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	8	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Dental - Jameson Street PDS Summary

Number of responses: 0

Dental - Orchard Park CDS Summary

Number of responses: 0

Dental - Pocklington PDS Summary

Number of responses: 0

Dental - Withernsea PDS Summary

Number of responses: 0

Diabetes Podiatry Summary

Number of responses: 0

Diabetes Service (East Riding) Summary

Number of responses: 0

Driffield 8-8 Centre Summary

Number of responses: 0

East Riding Frailty Team Summary

Number of responses: 0

Eating Disorders Summary

Number of responses: 0

EMPOWER Summary

Number of responses: 0

ER Podiatry Summary

Number of responses: 3

Recommendation	Amount	Percentage
Extremely likely	3	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	3	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

ER Tissue Viability Summary

Number of responses: 0

Falls Team (East Riding) Summary

Number of responses: 0

Falls Team (Hull) Summary

Number of responses: 0

Fit4All Team (SH) Summary

Number of responses: 0
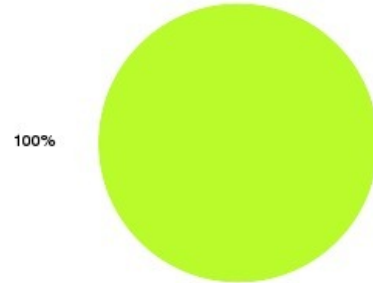
Flu Immunisation (ERY) Summary

Number of responses: 0

Goole UTC Summary

Number of responses: 32

Recommendation	Amount	Percentage
Extremely likely	32	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	32	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

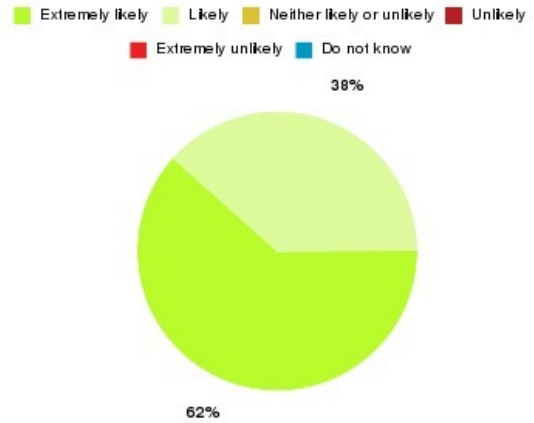## GP - East Park Surgery Summary

Number of responses: 0

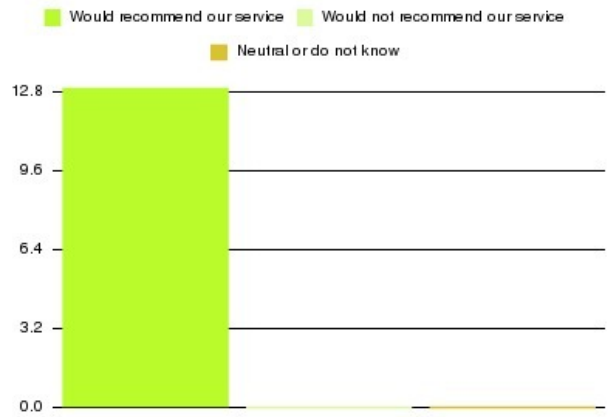# GP - Story Street Walk In Summary

Number of responses: 0

GP – Kingston Practice Summary

Number of responses: 13

Recommendation	Amount	Percentage
Extremely likely	8	61.538%
Likely	5	38.462%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

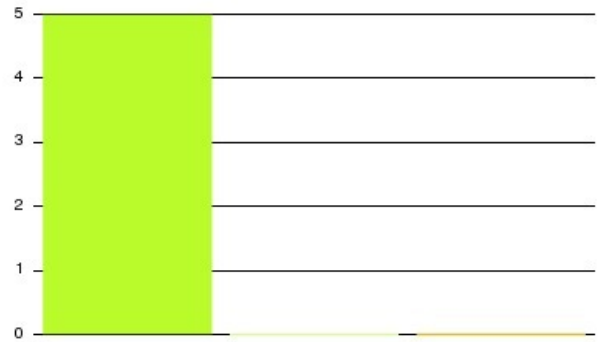| Recommendation	Amount	Percentage
Would recommend our service	13	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

GP – Riverside Practice Summary

Number of responses: 5

Recommendation	Amount	Percentage
Extremely likely	5	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Extremely likely ■ Likely ■ Neither likely or unlikely ■ Unlikely
■ Extremely unlikely ■ Do not know
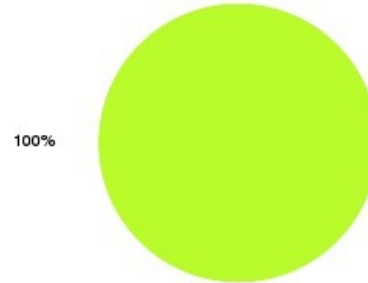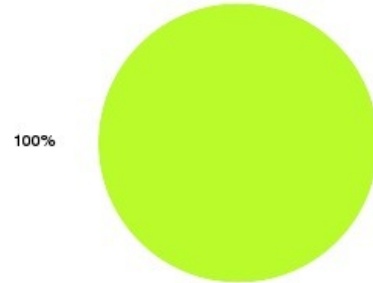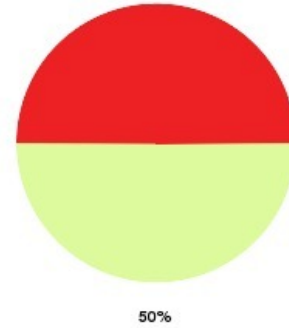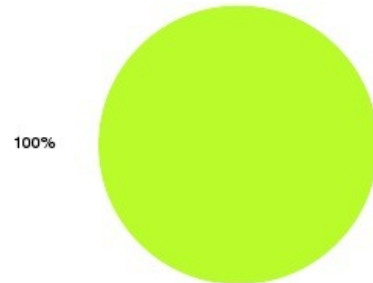
100%

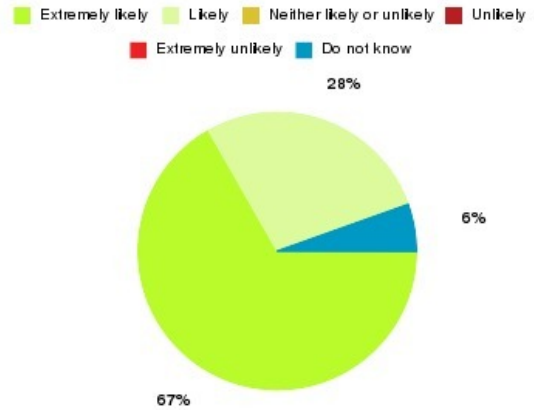| Recommendation	Amount	Percentage
Would recommend our service	5	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

■ Would recommend our service ■ Would not recommend our service
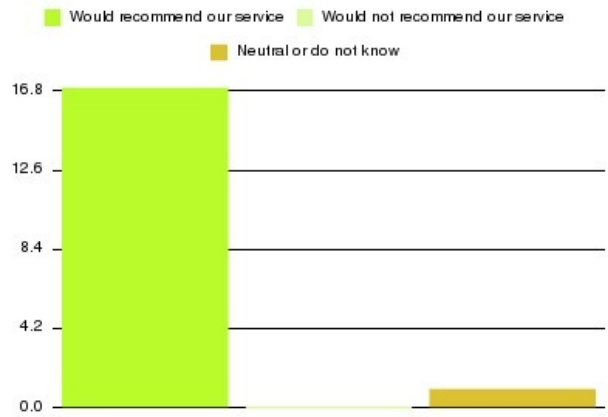■ Neutral or do not know

GP – The Quays Summary

Number of responses: 18

Recommendation	Amount	Percentage
Extremely likely	12	66.667%
Likely	5	27.778%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	1	5.556%

Recommendation	Amount	Percentage
Would recommend our service	17	94.444%
Would not recommend our service	0	0.000%
Neutral or do not know	1	5.556%

GP – Wolds View Primary Care Centre Summary

Number of responses: 0

Health & Development Worker Summary

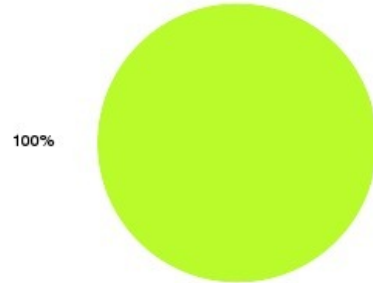Number of responses: 0

Health Checks (SH) Summary

Number of responses: 0

Health Trainers (inc Social Prescribing) SH Summary

Number of responses: 3

Recommendation	Amount	Percentage
Extremely likely	3	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	3	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Health Visiting Summary

Number of responses: 0

Healthy Routes - Wigan Summary

Number of responses: 0

HERCH20 Summary

Number of responses: 0

Home Oxygen Service (East Riding) Summary

Number of responses: 0

Home Oxygen Service (Hull) Summary

Number of responses: 0

Hull Complex Wounds Summary

Number of responses: 0

Hull First Falls Summary

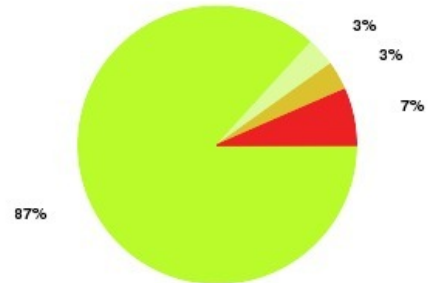Number of responses: 0

Hull Podiatry Summary

Number of responses: 0
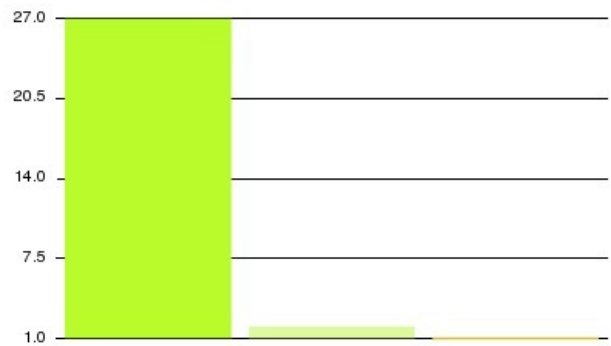
Hull Urgent Care Summary

Number of responses: 30

Recommendation	Amount	Percentage
Extremely likely	26	86.667%
Likely	1	3.333%
Neither likely or unlikely	1	3.333%
Unlikely	0	0.000%
Extremely unlikely	2	6.667%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	27	90.000%
Would not recommend our service	2	6.667%
Neutral or do not know	1	3.333%

IMPS Summary

Number of responses: 0

Infant Feeding Co-ordinator Summary

Number of responses: 0

Infant Feeding Service (SH) Summary

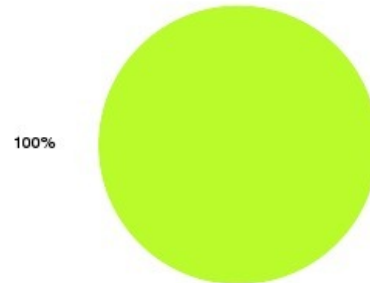Number of responses: 0

Intermediate Care Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	1	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Intermediate Care (ER) Summary

Number of responses: 0

Jean Bishop ICC Summary

Number of responses: 0

Let's Talk (Hull) Summary

Number of responses: 7

Recommendation	Amount	Percentage
Extremely likely	6	85.714%
Likely	1	14.286%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	7	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Lifestyle Referral (SH) Summary

Number of responses: 9

Recommendation	Amount	Percentage
Extremely likely	8	88.889%
Likely	1	11.111%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	9	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Lymphoedema Summary

Number of responses: 0

Macmillan Wolds Unit (Bridlington) Summary

Number of responses: 0

Medicines Management - Care Home Service Summary

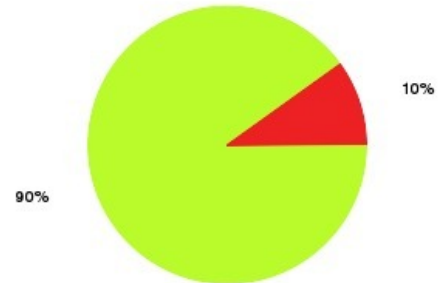Number of responses: 0

Mental Health Team (SH) Summary

Number of responses: 0

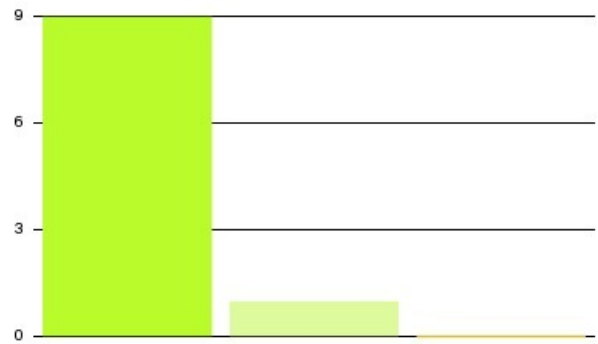# MSK Physiotherapy Summary

Number of responses: 10

Recommendation	Amount	Percentage
Extremely likely	9	90.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	1	10.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	9	90.000%
Would not recommend our service	1	10.000%
Neutral or do not know	0	0.000%

NHS Continuing Healthcare Summary

Number of responses: 0

Night Care Service (EOL) Summary

Number of responses: 0

Nutrition & Dietetics (East Riding) Summary

Number of responses: 0

Nutrition & Dietetics (Hull) Summary

Number of responses: 0

OccWellbeing Summary

Number of responses: 0

Oral Health (SH) Summary

Number of responses: 0
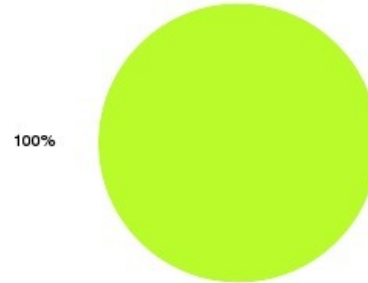
Oral Health Promotion Team Summary

Number of responses: 0

Out of Hours Nursing (East Riding) Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	1	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Out of Hours Nursing (EOL) Summary

Number of responses: 0

Pain Management - ER & VoY Summary

Number of responses: 2

Recommendation	Amount	Percentage
Extremely likely	0	0.000%
Likely	1	50.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	1	50.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	1	50.000%
Would not recommend our service	1	50.000%
Neutral or do not know	0	0.000%

Pain Management - Hull Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	1	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Parkinson's Hub (ICC) Summary

Number of responses: 0

PAUL for Brain recovery Summary

Number of responses: 0

Pharmacies Summary

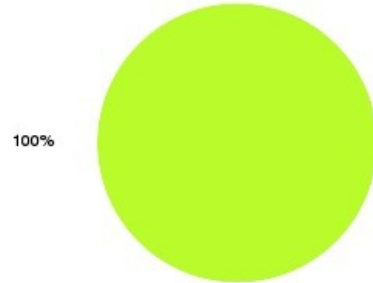Number of responses: 0

Phlebotomy - Withernsea Hospital Summary

Number of responses: 0

Prison Healthcare: DART (Hull) Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	1	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Prison Healthcare: DART (Humber) Summary

Number of responses: 2

Recommendation	Amount	Percentage
Extremely likely	1	50.000%
Likely	1	50.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	2	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Prison Healthcare: Dental (Hull) Summary

Number of responses: 0

Prison Healthcare: Dental (Humber) Summary

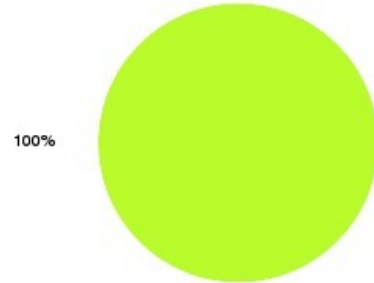Number of responses: 0

Prison Healthcare: GP (Hull) Summary

Number of responses: 0

Prison Healthcare: GP (Humber) Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	1	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Prison Healthcare: Mental Health (Hull) Summary
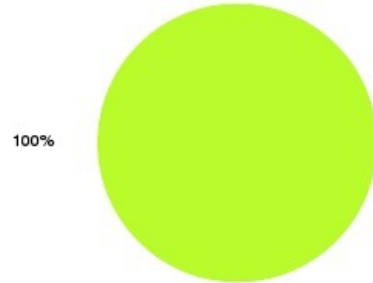
Number of responses: 0

Prison Healthcare: Mental Health (Humber) Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	1	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

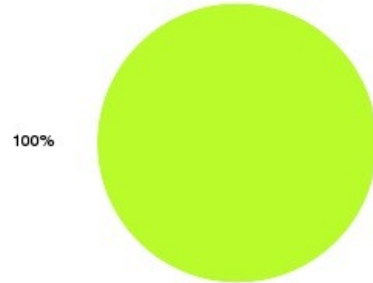| Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Prison Healthcare: Primary Care (Hull) Summary

Number of responses: 0

Prison Healthcare: Primary Care (Humber) Summary

Number of responses: 2

Recommendation	Amount	Percentage
Extremely likely	2	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	2	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Pulmonary Rehab Summary

Number of responses: 0

Pulmonary Rehab (East Riding) Summary

Number of responses: 0

Rossmore Stroke Beds Summary

Number of responses: 0

School Health + Summary

Number of responses: 0

School Nursing Summary

Number of responses: 0

School Nursing - PHSE Summary

Number of responses: 0

Sexual Health - Erectile Dysfunction (East Riding) Summary

Number of responses: 0

Sexual Health - Erectile Dysfunction (Hull) Summary

Number of responses: 0

Sexual Health - GUM & Family Planning (East Riding) Summary

Number of responses: 0

Sexual Health - GUM & Family Planning (Hull) Summary

Number of responses: 0

Sexual Health - Outreach (East Riding) Summary

Number of responses: 0

Sexual Health - Outreach (Hull) Summary

Number of responses: 0

Sexual Health - Ultrasound (Hull) Summary

Number of responses: 0

Sexual Health - Unplanned Pregnancy Service Summary

Number of responses: 0

Sexual Health - Vasectomy (Hull) Summary

Number of responses: 0

Sexual Health - Women's Health (East Riding) Summary

Number of responses: 0

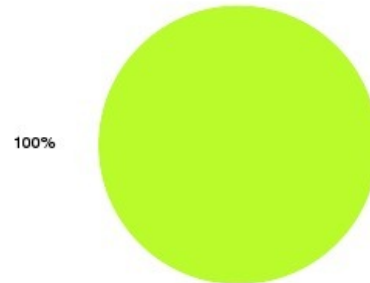## Sexual Health - Women's Health (Hull) Summary

Number of responses: 0

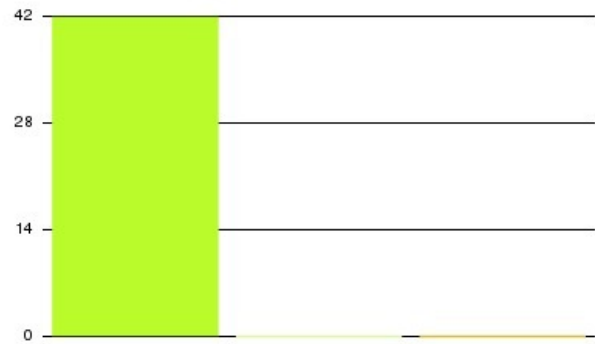# Smokefree (Knowsley) Summary

Number of responses: 42

Recommendation	Amount	Percentage
Extremely likely	42	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

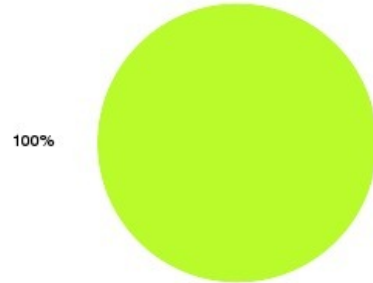| Recommendation	Amount	Percentage
Would recommend our service	42	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Smokefree (St Helens) Summary

Number of responses: 0

Specialist Palliative Care Services (EOL) Summary

Number of responses: 4

Recommendation	Amount	Percentage
Extremely likely	4	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	4	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Speech and Language Therapy (East Riding) Summary

Number of responses: 7

Recommendation	Amount	Percentage
Extremely likely	5	71.429%
Likely	1	14.286%
Neither likely or unlikely	1	14.286%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	6	85.714%
Would not recommend our service	0	0.000%
Neutral or do not know	1	14.286%

Speech and Language Therapy (Hull) Summary

Number of responses: 0
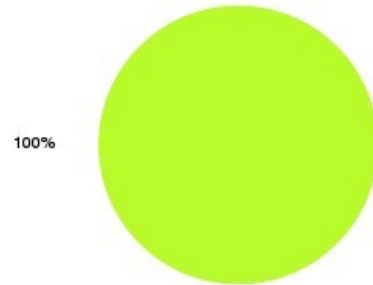
TB Nursing Team - East Riding Summary

Number of responses: 0

TB Nursing Team - Hull Summary

Number of responses: 1

Recommendation	Amount	Percentage
Extremely likely	1	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	1	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Telehealth Summary

Number of responses: 0

Tier 3 Specialist Weight Management (SH) Summary

Number of responses: 0

Treatment rooms (ER) Summary

Number of responses: 0

Treatment rooms (Hull) Summary

Number of responses: 0

Volunteer Hub Summary

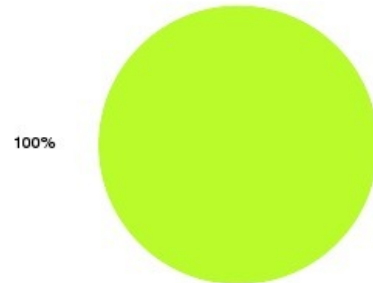Number of responses: 0

Volunteering (SH) Summary

Number of responses: 0

Weightwise Summary

Number of responses: 2

Recommendation	Amount	Percentage
Extremely likely	2	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	2	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Weightwise Extra (Childrens) Summary

Number of responses: 0

Withernsea 8 to 8 Centre Summary

Number of responses: 0

Wound Clinic (Beverley) Summary

Number of responses: 0

Wound Clinic (Driffield) Summary

Number of responses: 0

Wound Clinic (Goole) Summary

Number of responses: 0

Wound Clinic (Hedon) Summary

Number of responses: 0

Wound clinic (Hessle) Summary

Number of responses: 0

Wound Clinic (Hornsea) Summary

Number of responses: 0

Wound Clinic (Macmillan Wolds - Bridlington) Summary

Number of responses: 4

Recommendation	Amount	Percentage
Extremely likely	4	100.000%
Likely	0	0.000%
Neither likely or unlikely	0	0.000%
Unlikely	0	0.000%
Extremely unlikely	0	0.000%
Do not know	0	0.000%

Recommendation	Amount	Percentage
Would recommend our service	4	100.000%
Would not recommend our service	0	0.000%
Neutral or do not know	0	0.000%

Wound Clinic (Withernsea) Summary

Number of responses: 0