

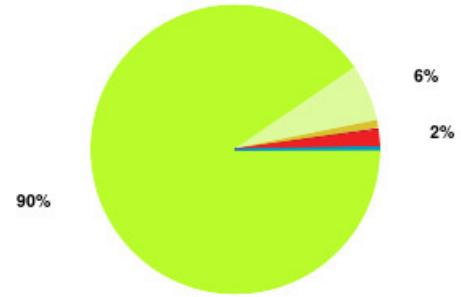
Monthly Report July 2020

Overall CHCP CIC Summary

Number of responses: 554

Experience	Amount	Percentage
Very good	501	90.433%
Good	35	6.318%
Neither good nor poor	5	0.903%
Poor	1	0.181%
Very poor	10	1.805%
Do not know	2	0.361%

■ Very good
 ■ Good
 ■ Neither good nor poor
 ■ Poor
 ■ Very poor
 ■ Do not know



Experience	Amount	Percentage
Very good & Good	536	96.751%
Very poor & Poor	11	1.986%
Neither good nor poor & Do not know	7	1.264%



Access Plus Service - Bransholme Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Access Plus Service - East Park Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Access Plus Service - Quays Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Access Plus Service - Springhead Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Active Recovery Beds - ER Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Anticoagulation Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

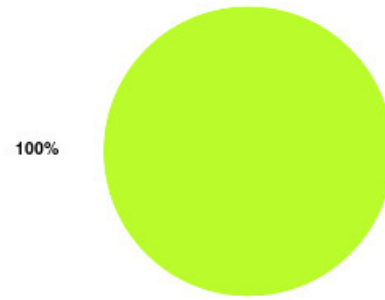
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Beverley UTC Summary

Number of responses: 2

Experience	Amount	Percentage
Very good	2	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	2	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

I visited Beverley minor injuries yesterday 28/07/20 and i was very impressed with the infection control procedures in place and the care i recieved. Laura was very professional, friendly and caring towards me and made my visit less stressful. Thankyou Laura

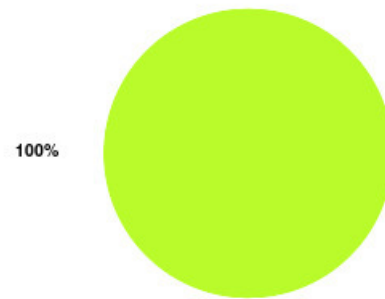
Superbly looked after by nurse Rachel O'Connell, and by the other nurse who first dressed my injury. I am very grateful.

Bladder and Bowel (East Riding) Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

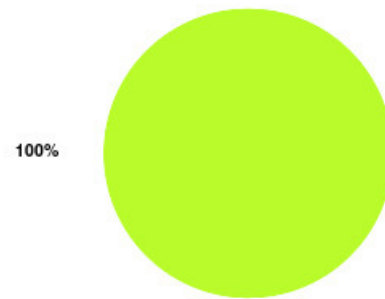
The nurse that came was very nice and couldn't have done enough. My wife's symptoms have much improved.

Bladder and Bowel (Hull) Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

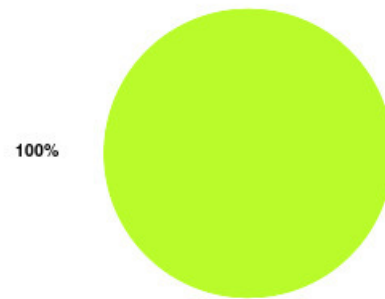
professional advice from nurse. Helped symptoms - left in a better frame of mind

Bridlington UTC Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Despite the current situation with Covid restrictions, I was not waiting long at all. I was seen in a professional, and knowledgeable way with care. Excellent service.

Cardiac Rehab (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

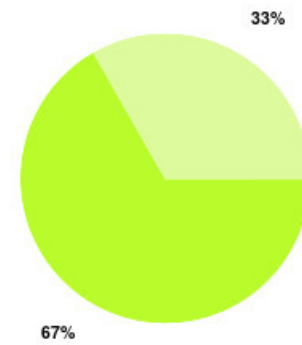
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Cardiac Rehab (Hull) Summary

Number of responses: 3

Experience	Amount	Percentage
Very good	2	66.667%
Good	1	33.333%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	3	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

@ Jean Bishop ICC - Only attended twice as Covid happened. No complaints, lovely centre.

They are a great team to work with. Friendly, professional and helpful. I felt respected as an individual and was encouraged to work at my own pace. I learnt to listen and to appreciate my bodies needs. I love exercising now as I can feel the energy of my own physical being.

Care Co-ordination Hub (247111) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Carers' Information and Support Service Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

CHPL - Bransholme Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

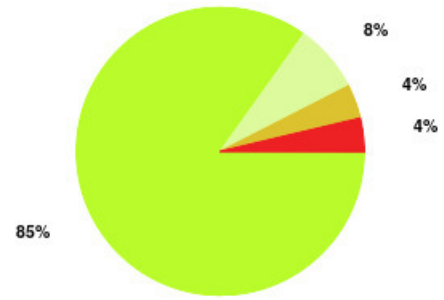
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

CHPL - Southcoates/Marfleet Summary

Number of responses: 79

Experience	Amount	Percentage
Very good	67	84.810%
Good	6	7.595%
Neither good nor poor	3	3.797%
Poor	0	0.000%
Very poor	3	3.797%
Do not know	0	0.000%

■ Very good
 ■ Good
 ■ Neither good nor poor
 ■ Poor
 ■ Very poor
 ■ Do not know



Experience	Amount	Percentage
Very good & Good	73	92.405%
Very poor & Poor	3	3.797%
Neither good nor poor & Do not know	3	3.797%



Comments

she was efficient professional and friendly no improvement needed

very well organised

considering our present situation all handled professionally

had a home visit from the nurse today very caring and efficient and protected us, very pleasant and on time I have no issues with the surgery team

compared to my previous surgery this practice is outstanding

considering the times we going thru service is doing well. staff always the best

very professional and quick

timely appointment thanks friendly nurse

I was seen straight away but its always been good like that

it was quick and efficient

it was quick and efficient

receptionist I spoke to was very helpful

quick and efficient

my appointment was on time and professional

answered the questions I had. Difficult to think on how to improve a system that is working fine

HCA was very helpful and supportive. great care taken in difficult times

as usual all staff friendly putting you at ease from going in to coming out

it was quick and efficient nothing needs to be improved

quick efficient and friendly

good communication

received a phone appointment and was very helpful

good prompt and professional

seem organised and only waited 15 min after appointed time

friendly staff easy and prompt service under the circumstances (corona virus)

the timing could be better

very thorough polite and obligeing

got appointment straight away was very nice the doctor and staff very helpfull

the receptionist was very helpful

the doctor was very friendly and helpful

everything was clinical and very efficient and was done quickly and friendly

Prompt professional service I was happy with the advice and referral from the GP

friendly and understanding

no improvement needed just excellant

efficient on time

New patient had a call off the dr sorted a prescription very helpful

my overall visit to the surgery was excellent I don't think you could improve anything

the nurse was lovely and had all the proper protective equipment

I spoke to someone on the telephone very pleased with the conversation

under the circumstances with the virus the way I was dealt with I was very pleased the nurse even gave me some sanitizer to do my hands on the way out

very prompt and polite service no complaints

visited for bloods taken the nurse was pleasant and helpful

I felt I was safely looked after and professionally treated in these difficult times

seen on time good communication from the nurse

appointment on time not very happy about having to wait on car park

well informed clearly spoken came away very satisfied

reception a lot more polite than at Marfleet, Easy process of waiting in current climate, efficient appointment

Community Activity programme (SH) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Community Children's Nursing Services Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Community Food Team (SH) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Community Heart Failure Nursing Service ER Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Community Heart Failure Nursing Service Hull Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

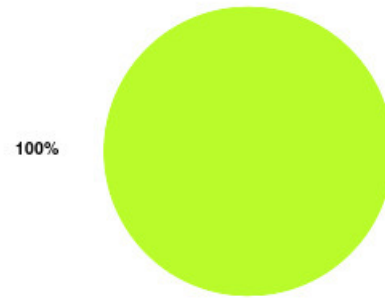
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Community Link Worker - Wigan Summary

Number of responses: 3

Experience	Amount	Percentage
Very good	3	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	3	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

Thanks for our chat today Mick. I really appreciate the fact that you recognised, and congratulated me on the own efforts that i am making to cut down on my drinking, as i thought you might be a bit judgemental about my drinking, but you put me right at ease. You don't need to improve on what you have already done for me. It's been really good chatting to you.

It has been great to speak to you about the loss i have had to endure recently and you were very thoughtful in your words and advice. Thank you very much. I don't think you could improve on what you have done today to be honest.

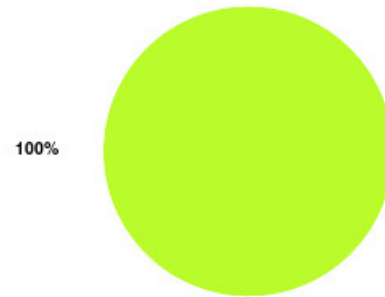
It has really picked me up talking to you today, which I didn't think was possible thank you

Community Nursing (ER) Summary

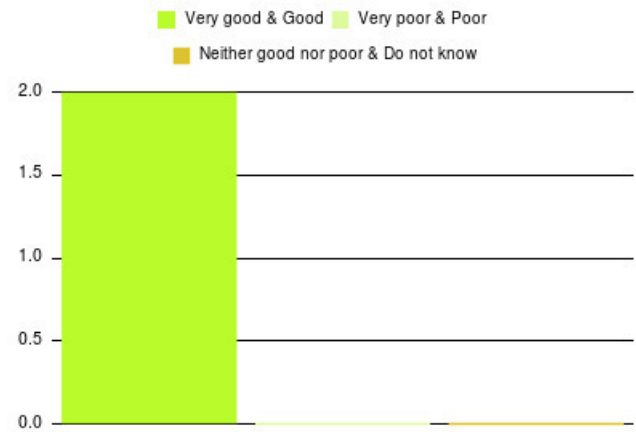
Number of responses: 2

Experience	Amount	Percentage
Very good	2	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	2	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

So far, 6 nurses have visited. One of them: Michelle Hewson stands out. She listens, tries to help with any problems, She is always friendly and cheerful and is a pleasure to see. She is conscientious in her work and obviously enjoys her job. Her attitude lifts my spirits which is so important. I'm so sorry she is leaving. The others haven't been as warm, often mentioning they were in a rush, making me feel like a number on a list. My problem is personal and a bit of humanity and kindness goes a long way. 6 nurses in 3 weeks is a lot - continuity of care??

Very competent nurse who fully explained the change in treatment and was skilled at her job. Improvements would benefit from continuity of staff who communicate with each other. HU12 9TE.

Community Nursing (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

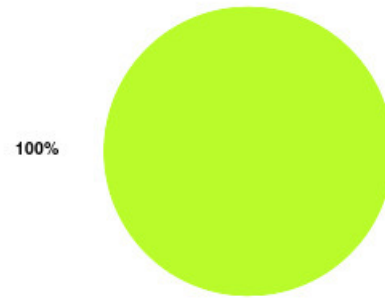
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Community Rehab - Physiotherapy & Occupational Therapy (ER) Summary

Number of responses: 2

Experience	Amount	Percentage
Very good	2	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	2	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Holderness/Withernsea - Katie/Michelle

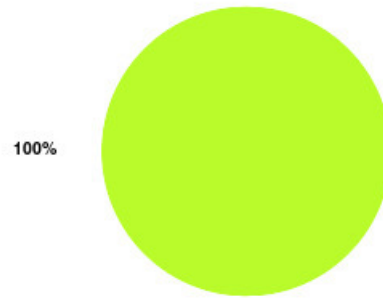
Bridlington - Amy and Craig were extremely patient with my progress. Very helpful and explained things in an easy to understand manner. Without them I would not be where I am now. Thanks Amy and Craig.

Community Rehab - Physiotherapy & Occupational Therapy (Hull) Summary

Number of responses: 2

Experience	Amount	Percentage
Very good	2	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	2	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

The lady who visited my husband was so caring and went above and beyond. Everything she suggested she followed up and made sure he had everything to improve his life.

What a Brilliant Service Provided-Tracy Norman Associate Practitioner - helped my parents (especially my dad) immensely with things to make life so much easier around their home and going out (trolley). So polite, efficient, thoughtful and very helpful. Thank you so much for your kindness.

Community Stroke Team (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

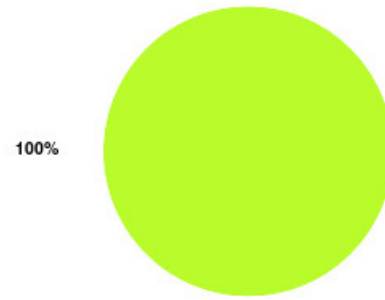
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Community Stroke Team (Hull) Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

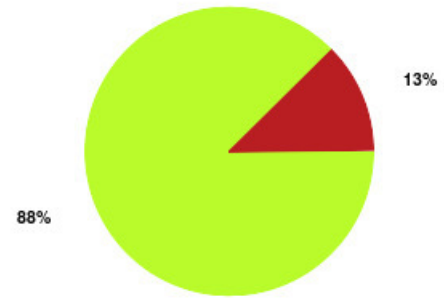
Lovely, staff, nurse Jane who bothered to drive over 25 miles each way to do a visit, take blood pressure + pulse. The past 6 weeks the phone call + chats have helped my husband recover from a stroke + is now on the way to "normality" thank you.

Community Ward (ERCH) Summary

Number of responses: 8

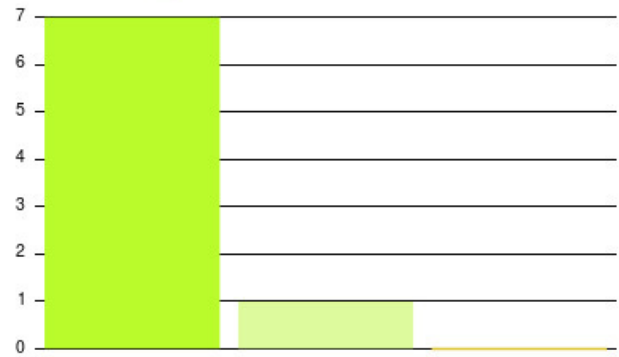
Experience	Amount	Percentage
Very good	7	87.500%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	1	12.500%
Very poor	0	0.000%
Do not know	0	0.000%

■ Very good
 ■ Good
 ■ Neither good nor poor
 ■ Poor
 ■ Very poor
 ■ Do not know



Experience	Amount	Percentage
Very good & Good	7	87.500%
Very poor & Poor	1	12.500%
Neither good nor poor & Do not know	0	0.000%

■ Very good & Good
 ■ Very poor & Poor
 ■ Neither good nor poor & Do not know



Comments

Patient liaison (Lucy) - Perfect. Can't wait to get home even more now to see my family and talk with them, made me a very happy old lady. Especially my grand child Ryan and Great Grandchildren Archie and Gracie xxx

The staff are very good and helpful, at all times night and day. Thank you for making it an enjoyable time.

Everything about it was good, looking forward to doing it again.

Patient complained no snacks at supper time and nothing available to eat.

Excellent care for my father in the last days of his life. Helpful, kind, caring nursing staff. Thank you sooo much. Mrs G. Rooms

I was very impressed with the hospital and the staff. It was just perfect. Everything and everybody was able to make my stay very comfortable especially as I was a bit nervous.

Very good and enjoyed speaking to daughter and family.

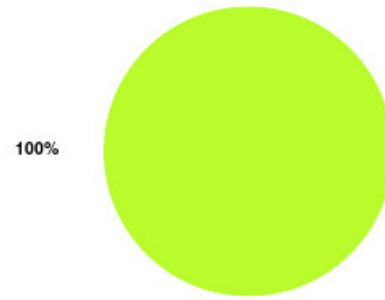
Helped to keep updated and happy to see family.

Customer Services Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

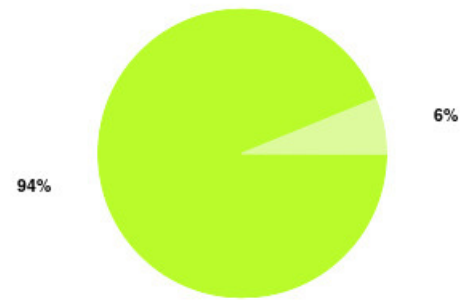
I would like to thank Emma and Caroline (at Elliott Chappell) for the excellent service they both provide - they are always happy, polite and efficient. Thanks again for everything!

Deep Vein Thrombosis Summary

Number of responses: 16

Experience	Amount	Percentage
Very good	15	93.750%
Good	1	6.250%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

■ Very good
 ■ Good
 ■ Neither good nor poor
 ■ Poor
 ■ Very poor
 ■ Do not know



Experience	Amount	Percentage
Very good & Good	16	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Lisa - Very helpful, very friendly. I suffer with anxiety, it was great. Thanks to all.

Adam - Excellent service. No complaints at all.

DVT - Adam

Adam - All the staff were brilliant and it felt like they really care for my well being.

Lisa - Explained everything about scan.

Very friendly and quick service. Reassuring and easy to talk to. No improvements! Thank you for all your help and support.

Lisa - Everyone is really friendly and caring.

Lisa - Friendly and got on with their job.

DVT (Lisa) and Hull Urgent Care (Steph) - The nurse practitioners at Bransholme and Westbourne Avenue were 1st class. Treated me excellently. I really trusted them, the two people who did my scans again did a great job. Thank you so much, a fantastic service - better than the GPs! The security staff and receptionists were ok, but perhaps the masks made them look miserable.

Lisa and Jane - Made me feel at ease as treatment was explained plainly so I could understand everything what was happening to me. Cheerful and friendly.

Lisa - I found it very friendly, staff made you feel welcome and at ease. You could not ask for more.

Lisa - We were seen on time. Everyone we met was very kind and friendly. Lisa explained everything in detail and made sure I understood what was happening. She was very reassuring. I have hearing difficulties and she wore a clear visor to help me understand.

Lisa & Jane - Great asset, lovely, friendly staff and very quick diagnosis. Thank you.

Lisa - A very efficient, professional and sensitive service. I felt safe and very well looked after, what a wonderful, warm personality Lisa Has. All the staff were brilliant. Thank you.

All the staff was very nice Lisa was very friendly and make you feel at ease with her and also very good at her job. Big thank you Lisa & Joyce x

The treatment I had was fast and efficient. The people were friendly, skillful and upbeat. I do not see how this could be improved. Thank you x

Dental - Beverley PDS Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Dental - Bridlington CDS Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

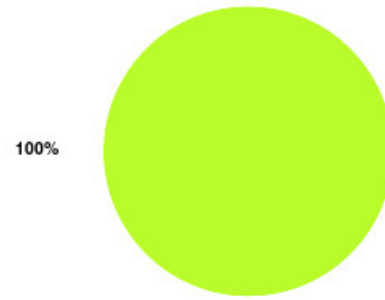
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Dental - Driffield PDS Summary

Number of responses: 3

Experience	Amount	Percentage
Very good	3	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	3	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

Very prompt response for an emergency appointment-prioritising next morning. Friendly, welcome and gentle, unstressful treatment.

Put at easy a very nervous patient.

Can't say anything else but perfect as usual Seanette and team are wonderful

Dental - Goole CDS Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Dental - Goole PDS Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Dental - Highlands CDS Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Dental - Jameson Street PDS Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Dental - Orchard Park CDS Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Dental - Pocklington PDS Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Dental - Withernsea PDS Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

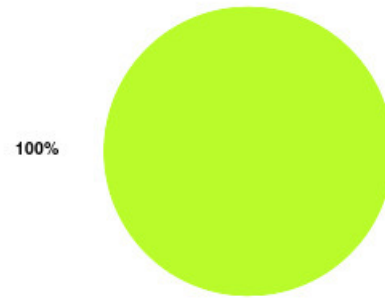
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Diabetes Podiatry Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Pleasant staff good bedside manor

Diabetes Service (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Driffield 8-8 Centre Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

East Riding Frailty Team Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

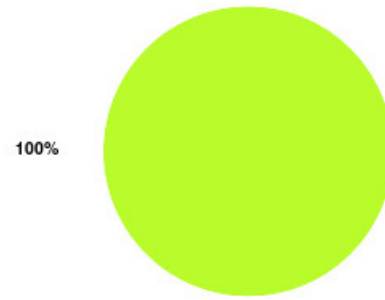
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Eating Disorders Summary

Number of responses: 2

Experience	Amount	Percentage
Very good	2	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	2	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Test by Christina

- it was an incredibly helpful service with professional friendly staff - they run a range of programmes to support people with eating disorders including ; group sessions , one to one private counselling , consultations with a qualified nutritionist , signposting to other mental health services , workshops and events around positive body image , self love , self care an healthy life style choices. - they have a very clean facility that does not feel clinical, its warm and inviting , decorated colourfully with comfortable chairs and soft lighting making it a warm inviting place for people to visit . - provided free tools such as work sheets, food diaries , journals , stationary ect for people to use during their recovery programme .

EMPOWER Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

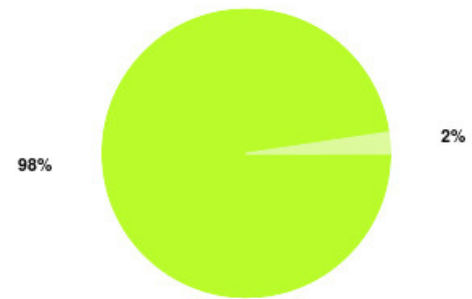
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

ER Podiatry Summary

Number of responses: 41

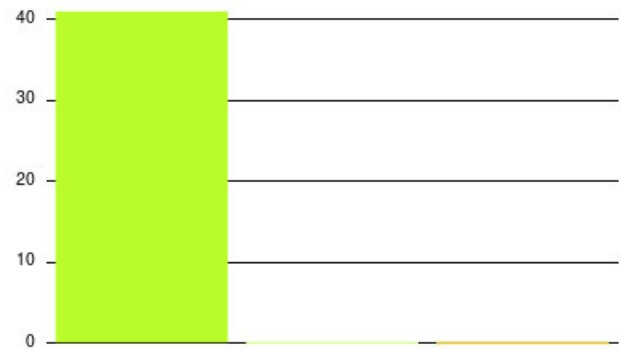
Experience	Amount	Percentage
Very good	40	97.561%
Good	1	2.439%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	41	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

Diabetes Podiatry - Bridlington - Edward was very helpful, told me everything about what he was doing to my foot. He explained how to look after my foot at home. All I can say was a very nice man and very helpful.

Hessle - Andrew - Always does a good job for my feet.

Bridlington - Nicola Edmond

Bridlington - Diabetic clinic - After visits to both podiatry and diabetic clinic, my partner and myself have nothing but admiration for the staff in both departments, the chiropodist referred me to the diabetic clinic due to having a small injury to my foot, both staff are to be commended.

Bridlington - Diabetes Podiatry - All podiatrists have been very good, Ed has explained what he was doing and how to take care of an open wound on my foot. Very helpful.

Bridlington - Justine - I have had a lot of pain for months and today's visit has been amazing. Justine was very good and has helped me. Thank you Justine.

Bridlington - Diabetes Podiatry clinic

Bridlington - Diabetes Podiatry - It was a very good service, highly recommended. Care is good and Drs and nurses.

Bridlington - Simon J - Professional service, wonderful social skills and knowledge of everything gardening wise. Thanks a lot.

Bridlington - Everything was good and good advice.

Bridlington - Diabetes Podiatry - Warm and friendly, quick and professional service.

Bridlington - Diabetes Podiatry - Wonderful. Thank you so very much.

Bridlington - Very professional service. Thank you.

Bridlington - Very happy with service.

Bridlington - Very helpful and explained everything to me + what to do to help myself. Really good that is as Bridlington Hospital and don't have to travel. Many thanks.

Bridlington - Very good. I would like to have been regularly, I can't cut my own nails!

Bridlington - It was very good and I can't see how it could be improved.

Bridlington - Very good service.

Bridlington - Justine - Very informative.

Bridlington - Justine - Very good. Feel a lot better.

Bridlington - Justine.

Bridlington - Justine very informative and reassuring. Extremely satisfied with friendly and self confident manner.

Bridlington - Ann was very good and informative. A perfect appointment.

It was a good visit, the staff made me welcome and relaxed.

Bridlington - Always excellent and friendly towards me.

Bridlington - Very efficient and polite.

Bridlington - Very comfortable, informative, gave treatment immediately, very friendly.

Bridlington - Very professional and helpful.

A very good service, looking forward to my next appointment.

Bridlington - I feel this visit was very worthwhile, I am hoping the prescription given will ease the problem I experience with my feet and ankles.

The man cut my toenails very good as I cannot manage myself.

Bridlington

Bridlington - You can't improve on this service. Very, very good - 5 star.

Bridlington - Justine - Excellent visit, lovely lady.

Bridlington - Jake was amazing and highly knowledgeable.

Bridlington - The advice given was very helpful.

Bridlington - Very good service. Thank you.

Bridlington - Very happy, on time and excellent care.

Bridlington - Very kind and professional service. Lovely, helpful and very lovely lady.

Bridlington - Mr Chris helped my feet. Thank you.

Bridlington - Chris has made a massive improvement to my feet. Thank you.

ER Tissue Viability Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

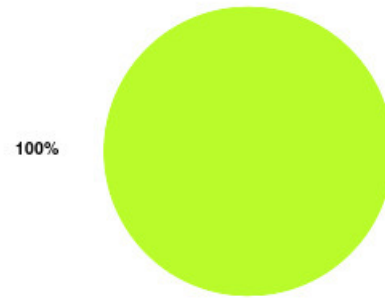
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Falls Team (East Riding) Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Sally - The visits were very positive and encouraging and a great help to my recovery. The equipment is superb - cheerfully fitted and promptly supplied when possible. The service certainly lives up to excellence, compassion and expertise. Thank you very much.

Falls Team (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Fit4All Team (SH) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Flu Immunisation (ERY) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

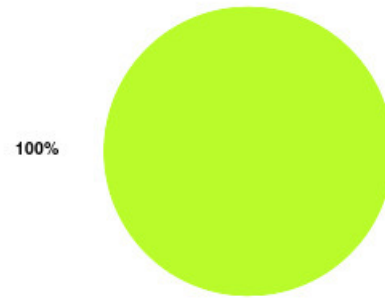
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Gastroenterology Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

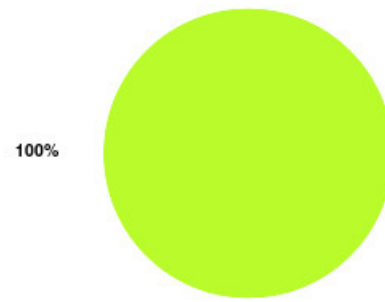
Gastro specialist nurse - patient's home - The procedure was done with great care, speed and skill. I experienced little discomfort. Mandy was kind, caring, informative and reassuring.

Goole UTC Summary

Number of responses: 12

Experience	Amount	Percentage
Very good	12	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	12	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

My son is very anxious so the nurse made him feel at ease. A lovely, friendly experience.

All staff extremely patient, efficient and friendly. Thank you :)

Very friendly atmosphere and friendly staff.

Receptionist was lovely and kind, Sheena.

Quick service, very professional, explained everything and advised what to do if I needed to come back.

Fast, friendly, efficient treatment received.

We really appreciate everything you are doing, thank you for caring for grandad today!

Excellent from reception through to nurses helped my anxiety to calm down, very knowledgeable with muscular issues and blood pressure thank you for helping me.

Brill service today like every other time I need care.

Excellent service, clean environment.

Very good. Staff very kind and friendly. Doing a brilliant job.

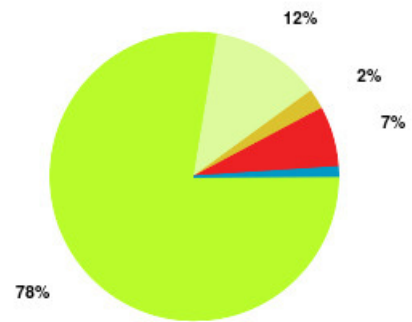
Efficient, kind, sympathetic, care couldn't be better. Thank you. Margaret Sarah

GP - East Park Surgery Summary

Number of responses: 89

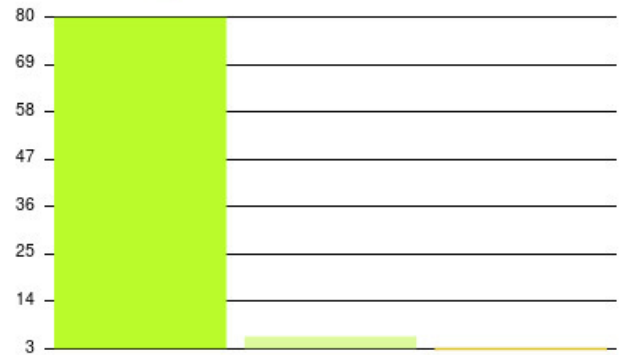
Experience	Amount	Percentage
Very good	69	77.528%
Good	11	12.360%
Neither good nor poor	2	2.247%
Poor	0	0.000%
Very poor	6	6.742%
Do not know	1	1.124%

■ Very good
 ■ Good
 ■ Neither good nor poor
 ■ Poor
 ■ Very poor
 ■ Do not know



Experience	Amount	Percentage
Very good & Good	80	89.888%
Very poor & Poor	6	6.742%
Neither good nor poor & Do not know	3	3.371%

■ Very good & Good
 ■ Very poor & Poor
 ■ Neither good nor poor & Do not know



Comments

very kind

very satisfied with the service

priceless, very efficient surgery

swift & efficient

Chris is extremely helpful & cheerful

Timely, professional & friendly staff.

Patient rang surgery stating he received the best care from Chris and other receptionist and he wanted to thank us all for being good to him & his wife

reception staff very friendly, GP helpful

Receptionist Molly was extremely pleasant and professional today, she went above and beyond her duties by calling the pharmacy to check stock for my prescription

very friendly reception team & fab nurse

Very good service

Very good service

Courteous and well presented staff, given appointment for the same day as I called. Doctor informed me of issues and other problems etc. Very happy with current outcomes

you have got the best staff at East park practice and I'm very grateful

telephone appointment call back was prompt outcome was satisfactory

very good the dr was polite explained everything the sicknote was emailed

nice easy quick experience

explained what was going to happen at hospital nothing to improve

friendly reception staff not the normal ones that work there caring and sympathetic

Always have a fantastic service at the surgery, staff nice and welcoming

nothing was good as I didn't have the appointment it would have been better if they would have rung me earlier than they did

I had no problems booking an appointment with the nurse I don't think you need to improve anything

receptionists brilliant, nurse brilliant what more can I say

missed call from gp

The dr did her best but was hard to understand her

very pleased with nurse easy to talk to felt at ease, have always found all staff pleasant

Nurse came to my home

Made me feel at ease took bloods and explained the process before doing it

Time and patience

doing appt over the phone was so much easier and time saving

Was a tel call suited me better what the GP needed to discuss with me

Got a call back from the dr

This was my first appointment with the practice found the staff to be excellent and friendly

always try to be helpful

Nurse very polite understanding and caring

The Dr not my usual one was extremely helpful and informative and offered a call to follow up in 2 weeks

very professional and put you at ease very quickly

helpful and understanding

Dr was understanding and helpful

on this occasion the staff were welcoming pleasant and helpful when ordering my monthly prescription

very prompt and well thought out for patient safety

Lisa was very informative caring and lovely person to speak to I would like more people like her

clear concise information dr very helpful

everything was great the nurse I saw was fantastic

considering the circumstances we are in first class

very friendly always have time to listen

service was excellent everyone was friendly

good communication on arriving at the surgery by reception. gp gave me time to explain symptoms

GP - Story Street Walk In Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

GP - Kingston Practice Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

GP - Riverside Practice Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

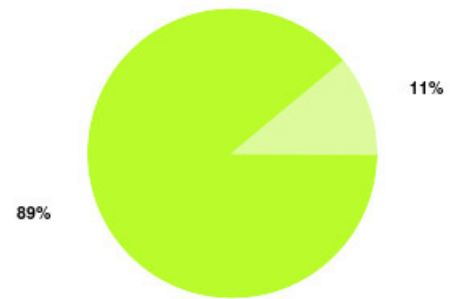
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

GP - The Quays Summary

Number of responses: 18

Experience	Amount	Percentage
Very good	16	88.889%
Good	2	11.111%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	18	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

My dr took time to listen about my problems

Everything great polite staff and great health care professionals. I have been a patient at Beverley road, Quays for year and have no complaints whatsover

Came for blood test was in and out in 10 minutes. at the present time with the covid situation I don't think any improvement needed

very helpful and understanding plenty of advice

desk and nurse services were perfect

everything was good could not find any complaints all the staff behind reception were very friendly and nice and polite including medical people

the response was quick and efficient

on time efficient and friendly

nothing could be improved all [procedures are in place at present time excellent

I was panicking about coming in due to the virus going on but on arrival it was calm and nice staff. and a very nice nurse

GP - Wolds View Primary Care Centre Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Health & Development Worker Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Health Checks (SH) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

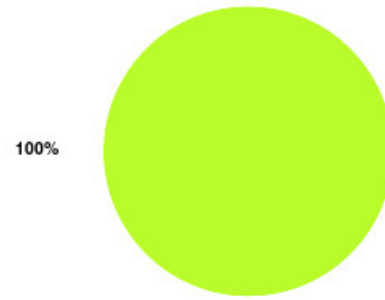
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Health Trainers (inc Social Prescribing) SH Summary

Number of responses: 10

Experience	Amount	Percentage
Very good	10	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	10	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

The telephone conversation with Helen was just what I needed to get motivated. She gave me lots of information and sent me some more via email. We chatted for a while and it wasn't rushed in the slightest. She listened to everything I had to say and made me feel comfortable and at ease. There is nothing I can suggest to improve the service I think it's perfect as it is.

This service has been absolute top for me, I was so glad to see Deb, really really helpful. Made me see things in a different way, helped me calm down, I was in a state the first appointment. Has helped my isolation and loneliness (up to covid 19 anyway). Had not thought about my own needs and could not see it. Our chats helped me see my life and figure out what I wanted. I can't thank her enough.

I look forward to the calls, feel like I can talk to Deb, really enjoy our chats, lifts me up, Deb makes you think about things more and sort through them with her

I have completed 12 months with Jordan. I have lost a lot of weight, feel better in myself, have more confidence, have more knowledge and understanding around my lifestyle and am much more accountable for my own health. I'm more mindful about what I eat and the support has helped me to achieve my goals of losing weight and becoming healthier.

"I do feel a lot easier talking to yourself, which is unusual for me to be honest, but I find you easy to talk to and I can say things which are concerning me without you saying you shouldn't be thinking that, so I feel I can say things. I think as well, even when you have tried to ring in the past and I have been busy, you have called back and arranged another which I really like, so than you Jordan".

I have been supported by Jordan and if anybody is feeling down or wants to improve their health I would recommend the wellbeing service. My mental health has improved, I feel better in myself and I've lost a lot of weight meaning my clothes sizes have come down.

I received sympathetic and quality care and understanding about my recent bereavement from Karen Winrow. Although the many contacts are unavailable due to the Covid 19 restrictions she has kept in contact by telephone, which has been much appreciated.

The service was friendly and welcoming. I felt extremely comfortable in the environment. I was helped in numerous ways throughout the sessions. I also found it extremely beneficial for my mental health. I would highly recommend the service to others.

I never thought I would need to use a service for my Mental Health. When I first (anxiously) spoke to Jordan he initially reassured me that I am not alone. He was extremely patient and a good listener. Jordan made me feel like he cared about how I felt and gave suggestions of what could enable me to move forward. He said he would email me the services we had discussed for me to look through. This was my goal for the week to follow the links he sent and see what was comfortable for me. Jordan offered to call again if that was something I wanted and that I could call or text him before, if I needed to. He has continued to call for the past 3 weeks. I do not feel anxious now and am ready to offload my week to him. What really helps me is he always reminds me of the positives especially when I don't feel like I have had a good week. Everyone could need a Jordan at sometime in their life, I didn't know I would. Thank you

Health Visiting Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Healthy Routes - Wigan Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

HERCH20 Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Home Oxygen Service (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Home Oxygen Service (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Hull Complex Wounds Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Hull First Falls Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

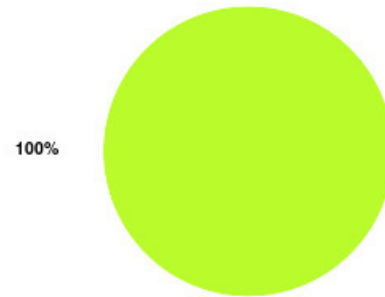
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Hull Podiatry Summary

Number of responses: 10

Experience	Amount	Percentage
Very good	10	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	10	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

My visit here was brilliant - very professional, polite and helpful staff. Very clean and all procedures followed. Would recommend 100%.

Well looked after by Lee and Co.. Would highly recommend to anyone! No faults.

Very friendly service from Lee and Charlotte. They are always able to get everything done efficiently, within a very quick time frame.

Everything was great; the way they talk you through the surgery, as well as having a laugh while doing it, is brilliant. Very much recommend.

Newington - Nothing could have been improved upon my visit to Holly Smith was from a CHCP staff member; professional and for me a joy to see passion for the job and the organisation from a practitioner who was excellent in every area of her job, her personality and customer care are a credit to herself and the organisation.

Tony was amazing, he's so lovely and put me at ease straight away! He explained everything to me thoroughly and has made my feet feel amazing. It feels like I'm walking on pillows now. Can't recommend enough!

Lee was friendly and very informative.

Lee was so nice and helpful. No issues whatsoever

Lovely friendly staff (Lee and Charlotte), helped me feel at ease and relieved my nerves. Thank you!

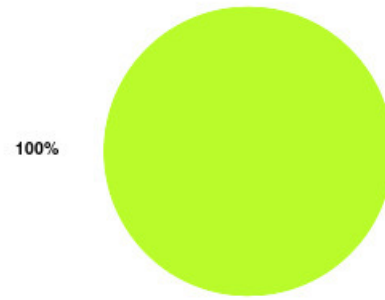
Excellent service from Lee & Charlotte from start to finish. Everything explained clearly, made to feel at ease. Very friendly can't praise them enough. Thankyou!

Hull Urgent Care Summary

Number of responses: 2

Experience	Amount	Percentage
Very good	2	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	2	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

Zoe and Rachel C - Very helpful, very friendly. I suffer with anxiety, it was great. Thanks to all.

Hull Urgent Care (Steph) and DVT (Lisa) - The nurse practitioners at Bransholme and Westbourne Avenue were 1st class. Treated me excellently. I really trusted them, the two people who did my scans again did a great job. Thank you so much, a fantastic service - better than the GPs! The security staff and receptionists were ok, but perhaps the masks made them look miserable.

IMPS Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Infant Feeding Co-ordinator Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

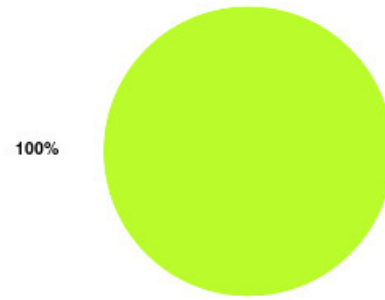
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Infant Feeding Service (SH) Summary

Number of responses: 5

Experience	Amount	Percentage
Very good	5	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	5	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

Gave me the confidence and support at the exact time that I needed it. After recovering from an emergency c section and never having breastfed before I was finding it difficult to cope and was worried that I was going to give up after just a few days. The call from the infant feeding team could not have come at a more crucial time. Christine gave me fantastic and realistic advice that gave me the confidence and drive to carry on. Advice on the internet is good however can make you feel anxious that you aren't doing it right. I was offered support over the telephone and also a video consultation to check the latch was right. I was also given tips on positioning and also any worries or questions that I had were answered. The video consultation didn't go to plan as the connection broke down but that was nobody's fault. I would have liked face to face contact but with the current restrictions it is understandable why this could not be done. Regardless, I am now 10 days in and exclusively breastfeeding with my baby putting on weight as expected. I am so thankful that the infant feeding team are there to provide invaluable support to those who need it at an important time in their lives. After a difficult birth I would have struggled had I not had the support to have a really good go at my breastfeeding journey as it was something that was very important to me to try. Thank you!

Chris was very helpful and put my mind at ease. She is passionate about her job and it shows. Thank you!

I'm very happy with the service I have been receiving, I've had a lot of support and guidance with breastfeeding and have been reassured that I'm doing a good job. With this service I've been breastfeeding comfortably for longer than I thought I would have so I thank you for your service and the kindness and understanding I have received from the team.

I'm very happy with the service I have been receiving, I've had a lot of support and guidance with breastfeeding and have been reassured that I'm doing a good job. With this service I've been breastfeeding comfortably for longer than I thought I would have so I thank you for your service and the kindness and understanding I have received from the team.

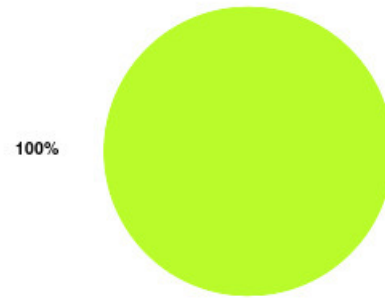
Excellent The support from Amanda and Sarah has been amazing. I can't fault the service I've received

Intermediate Care Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

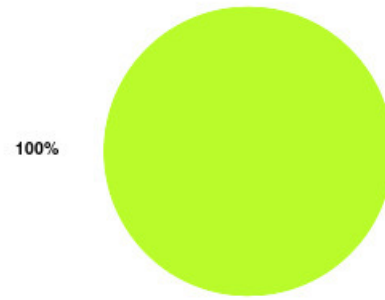
Needler Suite, Dove House - Nothing to improve. Staff were excellent. Breakfast was very good. Physios were very good and the OT staff. Extremely thankful to the staff for getting me back home again.

Intermediate Care (ER) Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

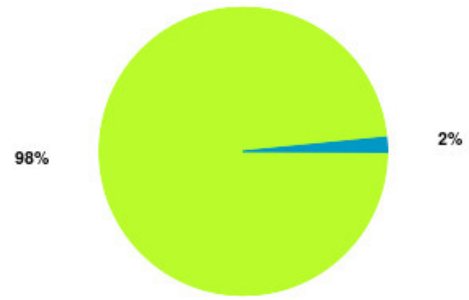
Driffield - As I never had a need for these service before, I was nervous. I needn't have worried as the care I received from physio & OT has been excellent, they went above and beyond to get me back on my feet - literally! They rang me regularly and came as I needed them. Amy, Craig and Vanessa were kindness itself and I really appreciated all the care they gave me. Thank you.

Jean Bishop ICC Summary

Number of responses: 61

Experience	Amount	Percentage
Very good	60	98.361%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	1	1.639%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	60	98.361%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	1	1.639%



Comments

Couldn't be improved any more, excellent. enjoyed my lunch.

All staff excellent, very impressed.

All the staff were very friendly and explained things very clearly. The centre is very bright and modern. It was very thorough service. Thank you!

So pleased with any advice you gave me and hope to improve. Many thanks for all your help.

very attentive, feel like listened to and not rushed. Very caring staff. Try different approach and able to deal with dementia patients very well. Also very understanding of family needs not just patients.

Welcoming, able to see various professionals under one roof, respectful professional staff, felt safe / good patient flow under current restrictions. Thank you.

really enjoyed it, treated really well, would recommend

lovely visit by the whole team were extremely friendly, polite and professional. The whole service was excellent and informative. The lunch menu and food again could not be faulted. Thank you very much.

The kindness shown and mainly no one made you feel rushed, wonderful service

Combined with the friendly approach was the lack of time pressure-excellent. Each of the specialists were experts and willing to listen and advise on all matters that were of concern to me. Cannot think of possible improvement. Additional services and possible income generators, chiropractor, optician, dentist and hair dresser

Very friendly staff. Made to feel very welcome. Very organised and made sure we were safe in regards to covid 19. Everything was explained to us and mum treat very well.

Treated like a human being rather than a medical 'body'. Listened to our concerns and what we needed to know and have support with. Bags of patience and kindness.

Everything was excellent.

New experience, excellent friendly attitude from all the staff. Improvement not required.

Everything was good. Everybody I have seen has been excellent. If anybody grumbles there must be something wrong with them!

Everything was good.

Everyone very friendly, they listened to every thing I said and were very helpful. No improvements required

Really enjoyed visit couldn't be better thanks

Everything good, can't think of anything to improve.

Really enjoyed my visit everyone is so friendly. could not fault anything, food was good.

All VERY GOOD.

10/10 very good

Best attention ever received, feel that someone has at last listened

Good all round service, nice people and good lunch, very pleased.

It was great to have a visit to all the professionals in one appointment. My mother has been thoroughly assessed in one day. It has been tremendous help in the family's care for her.

excellent giving you peace of mind with your health

Everyone made us feel at ease, got clear answers from all, good service all round.

Everything was all right. son glad medications have been sorted out.

thoroughly looked after, could not fault, good food

been alright, nice to talk to and listened

I was treat with great care, I don't think anything could be improved.

all good, no bad points

nothing can be improved everything was very good

no problem

caring and very understanding staff, unable to fault and difficult to suggest any improvement.

everything perfect, no improvement needed staff wonderful

Everything and all staff friendly and helpful, 10 out of 10 all round. thank you.

I think this is a very good healthcare, look after you very well, best thing that has happened to me, thank you

a very well organised and informative morning, everyone was really pleasant and helpful. Overall a fantastic service, it was really good having all the different staff under one roof.

Excellent care and support. Professional assessment everyone is kind and helpful.

really impressed with the service, staff lovely and welcoming

My visit was very good. I have learned a lot.

Very welcoming and friendly staff, mum was well looked after thank you.

Very well treat in every aspect. Kindness and consideration by everyone. The doctor was so helpful and explained everything.

Best I have ever had and it could not be improved. Lovely place.

What a lovely place and friendly staff. Lovely relaxed atmosphere. time to listen. lovely food.

Everyone was really friendly. Enjoyed it.

Very good service. Everyone very caring and helpful and generous.

It's been enlightening, informative, beneficial. All the attention has been exceptional.

Everything was great, everyone we saw was helpful and very friendly. If anything could be improved we couldn't see it. Thank you so much for your care and attention, and my husband had a free lunch!!

Everyone very friendly. all aspects of care reviewed.

Everyone was so lovely and friendly really nice.

Lovely friendly staff nice surroundings. Helpful and informative.

Nothing could be improved everyone really looked after me. Carer very helpful everything all in one place, we were supported and signposted. so helpful.

Nothing could be improved we was taken good care of from walking in to walking out.

great

Staff very efficient and very pleasant nothing too much trouble, lovely building very relaxing atmosphere in my opinion, nothing needs improving.

Very helpful and pleasant staff.

I'm so impressed with the service that's been provided for myself and my husband. Everyone has been so kind and understanding. Telling us about all the help we need or may need in the future. 5 star treatment.

The whole patient journey today was excellent. From walking through the door everyone was friendly, caring and professional. All of the staff were friendly, understanding and made my mum feel special. The care she received was exceptional.

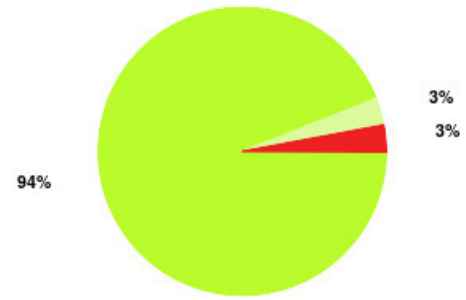
Staff lovely and very caring, service is amazing and helpful to have everything together, easier than going from one service to another.

Let's Talk (Hull) Summary

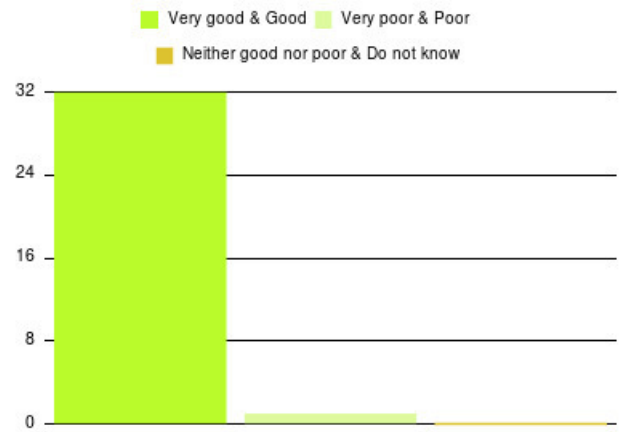
Number of responses: 33

Experience	Amount	Percentage
Very good	31	93.939%
Good	1	3.030%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	1	3.030%
Do not know	0	0.000%

■ Very good
 ■ Good
 ■ Neither good nor poor
 ■ Poor
 ■ Very poor
 ■ Do not know



Experience	Amount	Percentage
Very good & Good	32	96.970%
Very poor & Poor	1	3.030%
Neither good nor poor & Do not know	0	0.000%



Comments

I visited. Stuart at Elliot Chappel twice then had appointment over phone due to lock down. Stuart gave me excellent support at a very frightening time he was amazing I don't think I would have got through without his calls he was always on time calling and never missed once. I am feeling a lot better now still got a way to go yet but with the techniques he taught me and the support he gave I am well on the way thank you all at let's talk and to Stuart who gave me my life back deepest gratitude to all

It was good to be able to talk to someone other than family or friends which is hard sometimes

My Therapist Monika made me feel comfortable and more at ease from the start of the first session to the end of the last. Due to the virus I was not able to experience therapy in person and had to have sessions on the phone. This would have been a negative for me but Monika was able to tell when I was stressed or dealing with a troubling moment and help me with the problems I was facing. I would highly recommend this therapy service to anyone suffering from mental health issues. Thanks

The ability to talk to someone who I believe is genuinely interested in what I have to say made me feel so much better about myself.

Had CBT with Kev. He helped me to understand and accept the cause of my depression (working away from home). He helped me to realise that I was too busy thinking about what things I could not do while I was away and instead got me to look at what I could do instead. This has given me a much better focus while I'm away. I know I need to change jobs but Kev helped me to manage my mood better until this happens. Thanks :)

Good: Learnt lots of skills that I can use in my everyday life, so I didn't need to rely on the sessions as my way of coping. My therapist really showed that he cared about how I was feeling and would teach me skills based on my specific life experiences. Improved: Longer final session before discharge, as it's a little bit unsettling to not continue my treatment anymore. But my therapist was super lovely about it and made me feel better, wish our final session was at least an hour long.

My councillor (Owen) was amazing, he listened to what I had to say and he thought about the best ways to help me help myself. When I did well , he praised me and when I was having a rough time, he was there to explain to me ways of handling it and fighting through it . With the help I have received off Owen , I feel now for the first time like I can handle anything because I have got those essential tools to help me Thank you Owen , you have made my life happy again :)

Excellent explanation of what was going to happen before during and whilst having this telephone appointment. Good verbal care given, excellent links made for my mum to all relevant services. Professional and compassionate help provided. Many thanks. X

I was in despair and felt unsafe and that I was drowning, no way out no answers so much pressure from work and home life thankfully Lisa contacted me she was brilliant and has got me through the last few weeks she has taught me that there are coping mechanisms and about worry I have learnt to STOP and I'm going to use this Stop. Time to think. Organise .Plan. Hoody I can put this in too action if I require this in the future and that I will have the support from CHCP and others when we meet challenges

My therapy has hugely benefited my life and help me recover and deal with the future so much better. Jon Parker is a brilliant therapist

I found the service helpful and Lisa was accommodating, easy to talk to, and thorough. She supported me well with my activity sheets and explained the principles well. I would happily recommend Lisa.

My CBT therapy has really helped my anxiety. Lisa was always there to listen to and offer me advice on how to manage my anxiety in a way I never thought I would be able to. Thank you Lisa

The whole experience from start to end was very relaxing and professional really helped me especially through COVID

I was surprised how much this service really did help me and I feel so lucky to have access to a service like this as I think it is crucial to be able to get help early with your mental health, before it could potentially get worse. Toni was a lovely therapist to work with, and helped me understand how important it is to talk and really question my thoughts. It was a really good relationship whereby along the way she was teaching me to become my own therapist and to be able to manage my symptoms and thoughts independently. At first I was also skeptical because of COVID we had our sessions over the phone- but for me this worked absolutely fine and probably easier to fit around my working life without having to travel somewhere. Overall a brilliant service and I will be recommending to anyone else who is in a similar situation to what I was. Thank you so much

The councillor was pleasant and he treated me with respect and kindness and my needs were met today without any problems.

Very understanding and caring conversation. I did not feel uncomfortable at any stage.

I was put at ease on the very first call with my CBT Coach Lisa. I was able to find ways of dealing with my issues and utilising them for the future. This is an odd time with lockdown etc, but these sessions felt almost as if we were in the same room anyway so it didn't really matter. I can't think of any areas to be improved. Great service.

Jon really helped me move forward with my panic disorder and gave me a huge part of my life back, I feel much more capable of living a free happy life now than I ever did, I found the video calls really helpful and would really prefer this to having to visit the surgery as it helps with managing childcare and life.

Lisa great with positive ideas in helping to bring logical thought process back into play Thanks again.

I was really nervous at the first visit as I am very private. I thought I'd have to tell my deepest secrets, it wasn't like that at all. My therapist made me feel very comfortable. I was very dubious as I didn't think it would work but it really did. I don't feel I'm a totally changed person, I feel I now have the tools to help me. Due to the coronavirus lockdown, we had to have telephone appointments. I preferred face-to-face but it was great to still have my weekly appointments.

I was really nervous at the first visit as I am very private. I thought I'd have to tell my deepest secrets, it wasn't like that at all. My therapist made me feel very comfortable. I was very dubious as I didn't think it would work but it really did. I don't feel I'm a totally changed person, I feel I now have the tools to help me. Due to the coronavirus lockdown, we had to have telephone appointments. I preferred face-to-face but it was great to still have my weekly appointments.

I was seeing Stuart for EMDR and he was amazing from start to finish. Very supportive, informative and helped me get to a point where my trauma doesn't rule my everyday life. He's a very talented therapist and I would happily recommend the service to anyone who needed it based on his abilities and mannerisms. Thank you for everything, he's given me my life back.

Nothing to improve. Kev taught me the different way to help with my worry, he listened to what was bothering me and at the end I felt in total control of my thoughts

I came into the sessions never having experienced anything like it before but immediately felt reassured and made to feel safe. Sadly the whole of my treatment was during lockdown so only phone calls although I was offered video calls which I declined. It would have been nice to meet Katy who supported me in the most amazing way I am so grateful for the help and guidance I was given. My journey seemed so pointless at the beginning but now I feel I've got the old me back. Thank you Katy!

The sessions were structured so that it was very much seen as a team effort, not the therapist doing all the work but a combined journey. I felt guided through the CBT and so often the conclusions we came to were so natural as a conclusion to our discussions that I hardly realised I was learning things; it felt more like putting form to things that I already knew.

It was really great and Katy was so welcoming and put me at ease straight away. She's really helped me to overcome some of my issues and her positive smiley voice was very comforting. She never made me feel stupid for how I felt or said I was wrong and was always really encouraging. Unfortunately I did do this during Covid so it had to be over the phone, it would have been nice to do it face to face but I think it's a good option to offer phone counselling if someone has a busy work schedule etc - maybe something to consider if you don't currently offer this. Overall a great experience and will recommend for sure

I found the service to be very good particularly my therapist katy, she suggested methods and was very encouraging. improvements I would suggest are to the forms, i found each category to be a little restrictive

After engaging in several different therapies over the years, I have never had such a professional yet personal service that really tapped into what I needed. Toni has a gift for reading people, being genuinely authentic and creating a safe and sincere atmosphere for learning and therapeutic healing. I am proud of how far she has tested and developed me and sad to say goodbye.

Let's Talk - Cruse Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

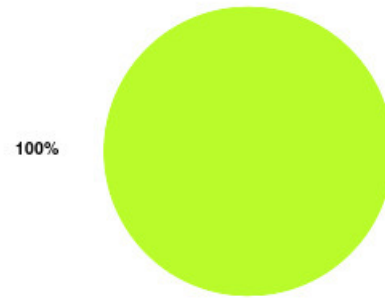
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Let's Talk - Focus Counselling Summary

Number of responses: 4

Experience	Amount	Percentage
Very good	4	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	4	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

The Councillor was very patient and kind. She made me feel at ease and made me feel I had a comfortable place to talk. She helped me work through my feelings and insecurities regarding my sexuality. In terms of improvement, more understanding about Asexuality would be useful.

Nothing at all . The service I received was first class. Felt so at ease and had no issues about pouring my heart out, always felt so much better after each session. I could only describe me sessions like having coffee with a friend

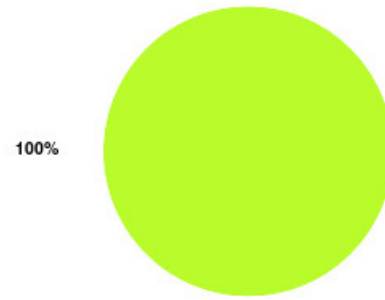
For someone that struggles at times speaking on the phone I was nervous to do my CBT over the telephone. But i have had a great over the phone relationship with Sarah. She's given me advice and an impartial view on a Plan to build a way through my anxiety issues which has really helped especially through lock down.. I was really nervous about a self referral but I would 100% recommend speaking to let's talk. In my opinion nothing could of been improved, I have been given action plans and techniques to use to work towards getting back a good healthy work routine and I'm hopeful that i can keep it up and it will be good. :) Thank you Sarah for been patient and your help with me it's really appreciated and your very good at your job xx

Let's Talk - Good Day Therapy Summary

Number of responses: 3

Experience	Amount	Percentage
Very good	3	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	3	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

Debbie Foster was my therapist. She did an excellent (above and beyond) job supporting me during all therapy sessions I had the opportunity to have with her. All the tips, exercises and advice provided have been a good experience of how to understand and treat my condition.

The service was very helpful.

I did appreciate the service especially my counsellor she's been brilliant and approachable friendly and very professional,

Let's Talk - HEY Mind Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Let's Talk - House of Light Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

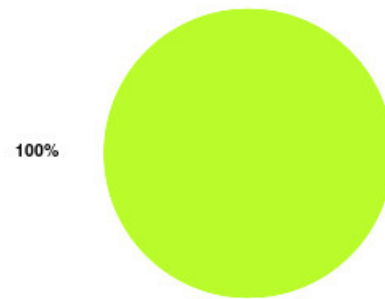
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Let's Talk - Joan Pickard Ltd Summary

Number of responses: 4

Experience	Amount	Percentage
Very good	4	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	4	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

My sessions were done over the telephone which greatly helped me as I had a lot of anxiety and very low self esteem. Ed within a matter of mins helped me to feel at ease and that he was a safe person to openly talk to without been judged. This was extremely important to me as I had been alcohol dependant for many years and had just finished a medical detox at the beginning of our sessions. Ed was able to listen and help me with my anxieties of living Alcohol free, a very new world to me. Ed helped me tackle my constant worrying, lack of sleep and most of all SELF ESTEEM and ASSERTIVENESS. Those two things to me have been very difficult since a child. This CBT with Ed has been and will continue to be life changing, by using the tools that he has introduced and continually working with them . It has, and is totally changing my outlook and the way i am living and want to live my life. Sorry to waffle on but I now look forward to life and the future, I never did before . To say LIFE CHANGING is an understatement to how it has, and will continue to shape my life. Massive thanks to Ed for all of the help and introducing me to a new way of thinking and taking on life warts and all. Above all I feel happy and positive about life, it feels great . THANKYOU so much.

WAs done over the phone due to Covid. I found the sessions helpful, enabling me to look at things in a different way and the strategies suggested definitely helped me move forward. Professional service. Thank you.

The Therapist listens but does not lead and offers impartial alternative ways of viewing problems and issues. I believe would be better socially distanced face to face.

Let's Talk - Relate Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

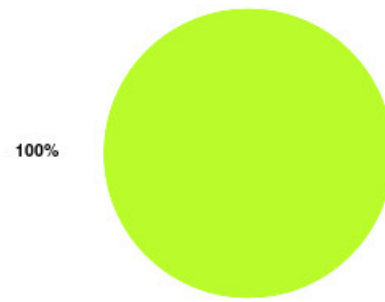
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Let's Talk - S2BH Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

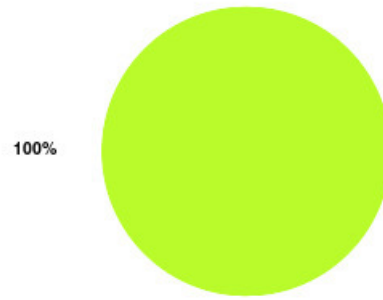
I felt that I was taken seriously, listened and given treatment options tailored to my problems

Let's Talk - Temenos Summary

Number of responses: 2

Experience	Amount	Percentage
Very good	2	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	2	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

I felt listened to and I was treated with dignity and care throughout.

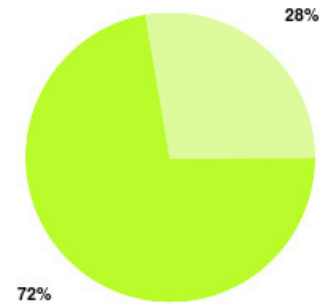
I was treated with respect and dignity throughout, even over the phone. I felt supported and listened to

Lifestyle Referral (SH) Summary

Number of responses: 18

Experience	Amount	Percentage
Very good	13	72.222%
Good	5	27.778%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	18	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

I started coming to the scheme to help me lose weight and get fitter. Over the last 12 weeks I have not been able to exercise as much I liked as everywhere was closed. Jane asked me to walk every day in my local park. I have continued to do this with my walking aid, slowly. On Saturday, I asked my daughter to drop me and my husband as Carr Mill and we walked all the way to hers in Haydock. I was so proud of myself. I never thought I would be able to do that. It may have took a while but I did it!!

I attend Matts Gentle Paces class at Newton. I am missing going. The class keep you motivated as does Matt. I enjoy going as it makes me feel better Advisor was very approachable, classes are excellent and very good for exercising with people the same level as myself.

I received massive benefits from attending the escape pain course and now no longer need surgery on my knee

Cannot praise the service enough, my advisor always looking after me when he calls, making sure I'm keeping up with my exercises and walking during this lockdown.

Been attending the gym for 30+ years now but have learnt a great deal on how to manage my condition and exercising

Grateful that someone has kept us in the loop with everything that is going on

I am missing my stroke class. I lost motivation to do my exercises but with encouragement I did them last week. I feel a lot better for doing them but I am missing Mark and the rest of our gang. There are not many classes that look after us but mark and Matt have been very supportive and encouraging. I can speak to my LA at a time I like. Good service.

I have had to do my appointments over the phone and have found them useful. I get regular texts and updates from my lifestyle advisor and can have little chats if I am feeling low. SHe has also texted when I had my operation to see how I got on. The advice is good and has given me plenty of ideas through the lockdown.

Worked closely with advisor for 12 weeks, improved diet and the amount of exercise and have lost 16llbs up to now. Feeling great in myself and trying to run 5k in under 27mins Is the next target

Over the last 12 months I have been attending Tai Chi with Mark as advised. What a fantastic class! Mark is very welcoming, helpful and has a funny sense of humour. He gives very clear instructions and movements and if I have any questions he is always there to answer them. I have improved my balance, co ordination and improved my mental health. I felt isolated but now due to the class I don't. I do miss it and hope to be back soon. Thank you mark

Love the walks at Victoria park, Great group

Postural stability class has helped me to be more aware of recovery techniques if I have a fall

Like the slim gyms sessions for socialising and keeping fit

Enjoyed Escape pain program and found it helpfull

I really enjoy reading the emails from Jane every week and getting exercises. They make me smile.

I am exercising at the moment but don't really feel as motivated as I am at class. I really enjoy the class and being with other people like me. I am enjoying the phone calls and texts with lifestyle advisor. Hurry up and bring back the classes. I am always given good advice and an ear to moan too

Lymphoedema Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Macmillan Wolds Unit (Bridlington) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Medicines Management - Care Home Service Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

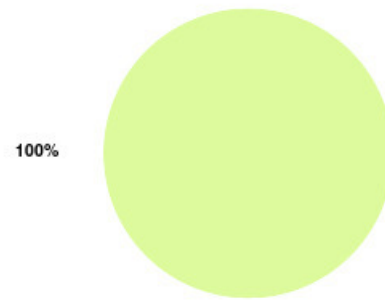
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Mental Health Team (SH) Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	0	0.000%
Good	1	100.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Over the phone help received. Was able to talk about issues that I am unable to to with others. No improvements happy with service received

MSK Physiotherapy Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

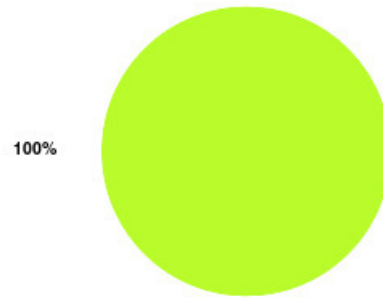
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

NHS Continuing Healthcare Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

We never got continuing care till she was around 15 years old, but what a difference to our lives it made. We, as a family were treated with dignity, respect and trust. Our daughter received an excellent care package. TH CC nurses were fantastic and friendly. :)

Night Care Service (EOL) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Nutrition & Dietetics (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Nutrition & Dietetics (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

OccWellbeing Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Oral Health (SH) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

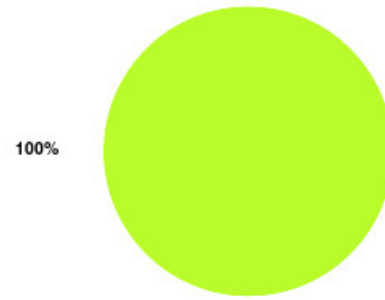
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Oral Health Promotion Team Summary

Number of responses: 17

Experience	Amount	Percentage
Very good	17	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	17	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

MST Training - HV - Hopefully will be able to deliver some simple oral health education in schools.

Highfields RC - Be more aware and mindful of Oral Care and oral hygiene.

MST HV Training - Really useful and informative training. Thank you I will discuss and promote with all my clients and document discussions in recess. Now know where to signpost families who need to register with a NHS dentist.

MST HV Training - Well delivered under the circumstances, we discuss dental health with 3-4 months contact, under one year reviews and 2 year reviews and during child health clinics when necessary. The information I have gained has kept me up to date with any relevant changes in advance.

MST Training with social workers - The course provided current and relevant information with courses available to update current knowledge and support provided after the course. Also an awareness of the resources available to use particularly with families that need that support and a fun way to educate children.

MST Training - I really learnt a lot in this training. I am now in my healthcare support worker role and I am looking forward to using this knowledge in primary schools. Thank you.

MST Training - Fantastic session. Very informative and helpful. Expertly delivered. I regularly complete health needs assessments and oral health is a part of this. This training will really help inform the support I give parents and young people and the recommendations I make.

MST Training - I will use this to provide up to date information to parents and children, at all contacts, but particularly from 3-4 months. Very useful update. I had completed training, but several years ago so was a good reminder.

MST Training - Thank you for this training, it has given me a good update on oral health and will be taking this in to my daily reviews we conduct group sessions with babies and families at 3-4 months and talk about dental and oral hygiene.

MST Training - Thank you for running this session Tracey there was a lot included that I did not know and I took forward to further educating the families I work with around oral health and the impact of a high sugar diet, particularly when putting juice in bottles as I feel this is something many families do a lot.

MS Teams - I will be able to impart this information during contacts with families and pass on vital information and enable families to provide better dental health for their children.

MS Teams - Dental hygiene is discussed routinely at each of our routine development reviews (3-4 months, under 1 year old and 2 year old checks).

MS Teams. Going forward after covid. Information sharing with schools and promotion service (Tracey OHP). Information sharing with pupils during hygiene health promotion.

Put to use in developing sessions in child health clinics, lovely session. Thank you.

After the training I will provide daily care with service users.

more aware of oral health care now

A lot more aware on how to assist in looking after a patients dentures.

Out of Hours Nursing (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Out of Hours Nursing (EOL) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Pain Management - ER & VoY Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Pain Management - Hull Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Parkinson's Hub (ICC) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

PAUL for Brain recovery Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Pharmacies Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Phlebotomy - Withernsea Hospital Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Prison Healthcare: DART (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

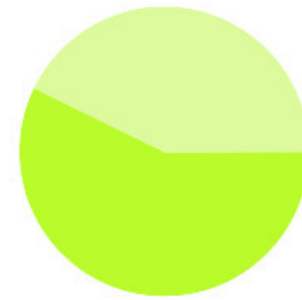
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Prison Healthcare: DART (Humber) Summary

Number of responses: 7

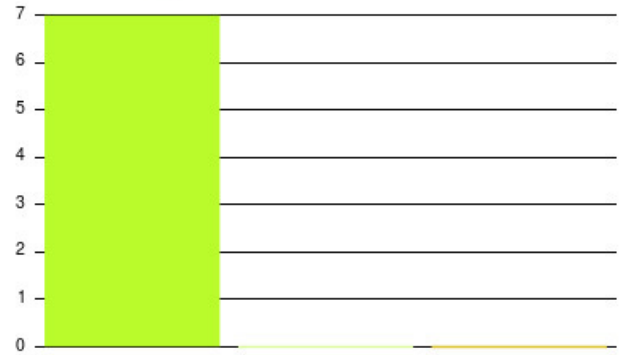
Experience	Amount	Percentage
Very good	4	57.143%
Good	3	42.857%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

■ Very good ■ Good ■ Neither good nor poor ■ Poor
■ Very poor ■ Do not know



Experience	Amount	Percentage
Very good & Good	7	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

■ Very good & Good ■ Very poor & Poor
■ Neither good nor poor & Do not know



Comments

Dot and Lisa I enjoyed the S.M.A.R.T group. We need a talking ball to go around with people talking over each other. No likey. Other than that, the group is good.

Dot and Lisa Good group. I enjoy groups that have structure. I'm just struggling with it all. I'm not use to doing my jail this way, but I need this and I'm getting a lot out of this, most of the time.

Dot and Lisa Really good group again, thanks.

Dot and Lisa I like S.M.A.R.T. I would prefer it once or twice a week.

Dot and Lisa I really enjoyed the S.M.A.R.T meeting with Dot and Lisa. They always run a good group and I take a lot from it. I really respect them as people.

I want to talk to the group about myself and other inmates problems. Next time I will share what information I have on my mind. Thank you.

Very Good. Above and beyond to help me and others, could not thank them enough. Great Job

Prison Healthcare: Dental (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Prison Healthcare: Dental (Humber) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Prison Healthcare: GP (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Prison Healthcare: GP (Humber) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Prison Healthcare: Mental Health (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Prison Healthcare: Mental Health (Humber) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

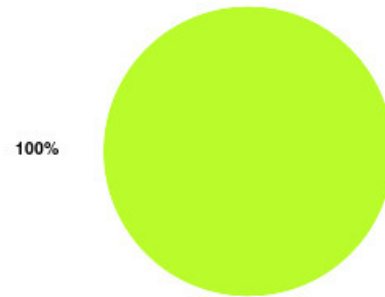
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Prison Healthcare: Primary Care (Hull) Summary

Number of responses: 4

Experience	Amount	Percentage
Very good	4	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	4	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

Really enjoyed it !! nurse mike was so gentle

Nursing staff were Excellent on the day I got a blood test. The nursing staff that took my blood was excellent at taking it (that was sally she is excellent)

Really enjoyed seeing nurses they made me feel welcome and sorted my ailment out. Thanks to Laura and Sharon.

I went down to healthcare today to have bloods taken and what a lovely pleasant and courteous nurse. She is an absolute credit to her profession

Prison Healthcare: Primary Care (Humber) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

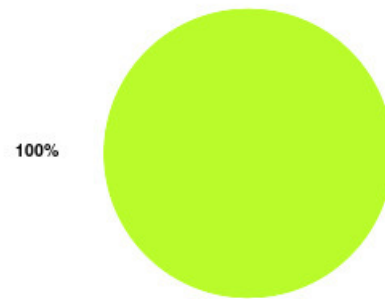
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Pulmonary Rehab Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

I felt it helped with my breathing The staff were very helpful explaining all about the different exercise machine

Pulmonary Rehab (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Rossmore Stroke Beds Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

School Health + Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

School Nursing Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

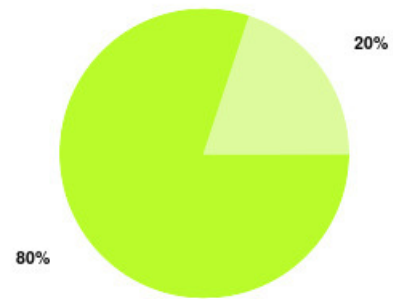
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

School Nursing - PHSE Summary

Number of responses: 5

Experience	Amount	Percentage
Very good	4	80.000%
Good	1	20.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

■ Very good
 ■ Good
 ■ Neither good nor poor
 ■ Poor
 ■ Very poor
 ■ Do not know



Experience	Amount	Percentage
Very good & Good	5	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

It very a very calm, structured video call. Although the circumstances are unusual, the children benefited from the talk just as well as they would normally. The recapping of Y5 knowledge was important for all children. The independent activities were accessible for all children and they were able to do these independently. The organisation of the meeting was great and we liked that we could access the power point prior to the meeting. We are looking forward to being able to have visitors back like normal! Thank you, Emilie (St. Nicholas)

It was great that the presentation still took place despite the current situation. The nurse presented the topic well and elaborated on and discussed the various topics clearly. She used anecdotes and underlined the importance of keeping safe. The video which shows the development of a baby in the womb and the miracle of life fits in beautifully with our ethos as a church school. Thank you so much for coming to visit our bubble.

The quality of delivery was great and the resources were clear and informative. Everything was sent prior to the call and this was really appreciated.

Professional, informative

Sexual Health - Erectile Dysfunction (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Sexual Health - Erectile Dysfunction (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Sexual Health - GUM & Family Planning (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Sexual Health - GUM & Family Planning (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Sexual Health - Outreach (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Sexual Health - Outreach (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

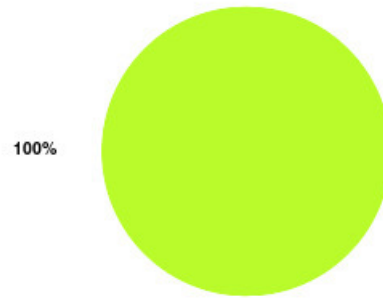
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Sexual Health - Ultrasound (Hull) Summary

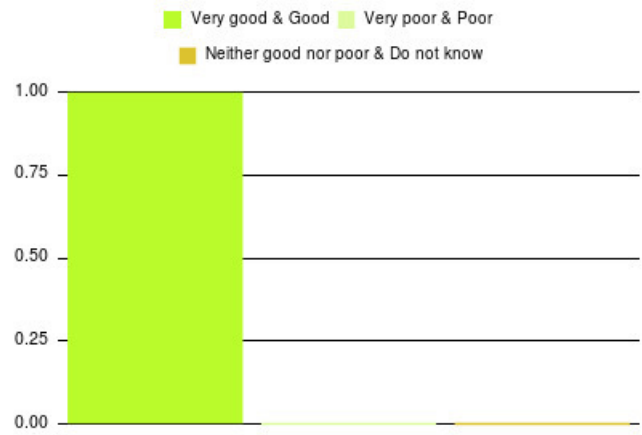
Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

I attended Castle Hill Hospital for an ultrasound appointment at 0850 on Saturday 27th June. I cannot remember the name of the lady who did my appointment but wanted to mention how incredibly helpful and welcoming She was. I felt like she explained everything so thoroughly and gave me valuable facts about my health beyond the simple scan itself. She was caring and I think it was one of the most positive experiences I've had throughout anything health related. She is an absolute credit to the hospital.

Sexual Health - Unplanned Pregnancy Service Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Sexual Health - Vasectomy (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Sexual Health - Women's Health (East Riding) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Sexual Health - Women's Health (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

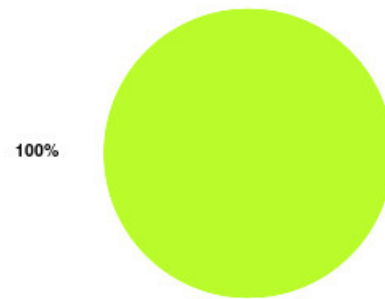
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Smokefree (Knowsley) Summary

Number of responses: 47

Experience	Amount	Percentage
Very good	47	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	47	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

NS The service is marvellous. I know Ill get there with your support

all I can say is that I could not have quit if I had not come to see you HP

nice one helen for your help im glad I quit smoking could not have done it with out your help HP

thank you so much helen really appreciate the advice and patience HP

Thank you so much for your help and support Deb. I really appreciate the weekly telephone calls, they keep me motivated and give me that boost I need DH

NS I cant thank you enough for your continued support

Service has been really good and Paul has been great throughout my stop smoking journey. Paul. PL 26 wk Q 29.7.20

Thank you Deb for all your help and support DH

very happy with support given by the service and am really happy to be smokefree. Paul PMC 29.7.20

NS This service is incredible. You never made me feel like a failure.

NS Thank you so much for your support. I would have never have got to this point without your help.

I was given great advice and encouragement Rita was very friendly and I could not fault the service Iv'e received. Rw

I could not have quit without this service they have kept me going throughout this weird time in our lives and I can only thank them. they never judge me when iv'e relapsed only encouraged me to keep going. RW

regular phone calls to keep me on my toes has really helped me throughout lockdown, I am so glad I signed up, I need to keep it going and not let Rita down. RW

everything was good using this service, the staff have been really helpful and friendly, always ready for a chat and I could not have quit without them. RW

you have supported so much through this I live alone so I look forward to the phone calls to see how I am HP

Thank you for being there for me I needed that support as my family are not that supportive when it comes to me quitting smoking its been great to speak to someone who I can connect with HP

thank you calling to see if I got my products and all your help HP

its lovely to speak to someone about what im going through HP

would definitely recommend the service to my friends and family. Paul WH 21/7/20

nothing could be improved. really good support along the way. I have COPD and I am now breathing much easier than when I came into the service 12 months ago. I very rarely cough now too! Paul WHC 20/7/20.

Indeed I would recommend Knowsley Stop Smoking Service to family and friends. Being in lockdown I really appreciate all the telephone calls and all the help and support DH

I would certainly recommend Knowsley Stop Smoking Service to my family and friends. I have seen such an improvement in my health. Thank you for your on going telephone support DH

great HP

you all do a great job HP

great service thank you HP

Thank you helen you have been a great support HP

im back on track thanks helen for not giving up on me HP

thanks helen iv been quit for 6 weeks the support has been great HP

had that gap in my quitting when my father passed away, but you got me back to quitting and not smoked now for 2 months. My breathing still not great but I know I need to stop for my health so thanks again pp

No complaints from me, not smoked for weeks now, hope to stay off them for good with your help this time, I look forward to our chats every week they help to keep me focused on not smoking pp

I was ready to quit and you came along at the right time. Thanks for all the advice you have been great for me. pp

thank you Helen the calls keep me motivated hp

thank you for all your Help hp

Helen has been marvellous thank you the calls

thanks hel I like hearing from you each week it keeps me going HP

Thank you helen for the great advice and support you have given over the months

quit online - thank you so much for all your help im glad I don't smoke any more its been over 6 months now HP

Greay service helen

Again I thank you for your patience I am now quit smoking HP

I recommend this service to everyone I know who smoke thanks HP

Thank you for everything HP

Great great service HP

thank you Helen

I cant thank you enough for all your support hp

thank you helen this is just the support I needed

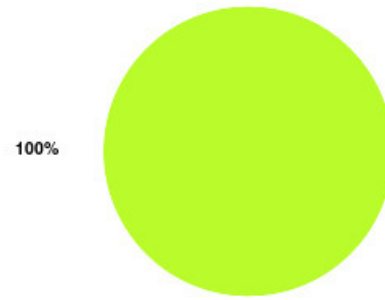
greta service I am smokefree thanks to all of helens help and advice

Smokefree (St Helens) Summary

Number of responses: 6

Experience	Amount	Percentage
Very good	6	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	6	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Very good & Good Very poor & Poor
Neither good nor poor & Do not know



Comments

I called at the hub in town and it was closed due to Covid 19 . When I rang the number I was told that I could still be treated over the phone and nothing had changed other than the blow test I would normally do. Everything else is the same. I am pleased I don't have to make my way into town to pick up a prescription and have to wear masks and avoid the public places. It is a very good service and I don't think it can be Improved.

When I enquired if the service was still available I was told it would be a phone consultation with one of the people I would normally have to go into town and see. I was made up that they are still the same people and that I can still receive my patches but not have to come all the way into town and risk getting this Covid. They are lovely people.

Wonderful service even throughout this Covid, had a call each week from Sandra and I haven't smoked now for 2 months. Thrilled with myself but couldn't have done it without the help and support of Sandra. I feel great Thank you

I have been quit since April throughout the lockdown and now have finished my course of treatment and am still quit and I thank Sandra for this as I couldn't have done it without her support and phone calls each week to spur me on and give me the advice and help I needed

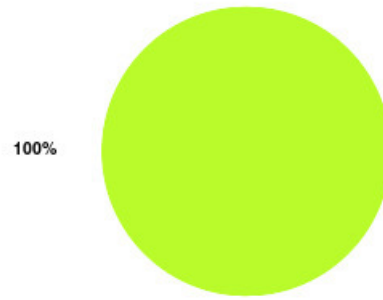
Pity there isnt an excellent as thats what I would say about my experience with the service. Sandra has called me each week and has helped me tremendously with quitting smoking and having a chat with someone in lockdown was lovely, made me feel I wasnt alone

Specialist Palliative Care Services (EOL) Summary

Number of responses: 3

Experience	Amount	Percentage
Very good	3	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	3	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Very thorough. Made us feel empowered about decisions. We felt like the member of staff was on our side and would help ensure the rest of the medical services were cooperating and were aware of the big picture.

Macmillan OT - Maisie Reynolds - Very kind, understanding and professional. Have done an excellent job.

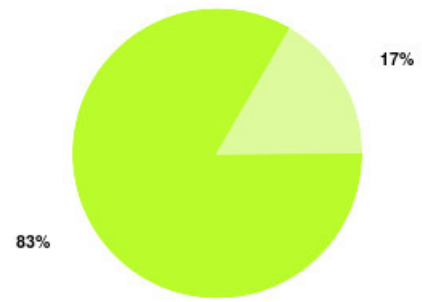
Amazing service; just over 24 hours between the first phone call and a visit taking place. The Macmillan nurse (June) did a proper holistic assessment of my mum, which no-one else has done, including a medication review. It's just so wonderful for my mum to have someone who listens to her and doesn't just treat her symptoms but actually wants to help. A massive relief for the whole family; thank you so, so much.

Speech and Language Therapy (East Riding) Summary

Number of responses: 12

Experience	Amount	Percentage
Very good	10	83.333%
Good	2	16.667%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	12	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Hessle - The friendly reception. Nice cosy room. Very informative, professional treatment. I was seen by Jenny Hill. Look forward to continuing treatment.

ER ESD - The Speech and Therapy team from Rossmore are excellent: Kathryn, Louise and Jeanette helped my husband build his speech, confidence and passion to beat his difficulties after a stroke. Pete Dwane says a big 'thank you'.

Overton - Jennifer Benson good with client, very thorough.

Everything was good about the visit Louise was very friendly informative and a good listener.

Not hurried Informative Helpful strategies Thank you Laura from us both

It was good to have face to face sessions on video link with the therapist. The exercises and the work sheets have proved invaluable both to speech and confidence. Do not think anything could be improved.

Laura was very patient and easy to understand.

Working with my Speech and Language Therapist Laura Girling , I was put through my paces and directed to a different thought pattern to overcome my speech issues. Using the breathing exercises and breaking down my sentences to improve my ability to speak more clearly, Yes I agree I am going to have setbacks but having the tools to exercise my speech I can prepare (and of course your backup) for what lies ahead. I found that the interaction from Laura to me was first class she certainly knows how to direct you into speaking with confidence. The online sessions we had I feel were very enjoyably and productive. Some tongue twisters still need to be conquered. I have found that I am more confident towards using the telephone and conversation interaction. When it comes to improvement you guys are the experts on your techniques so I will leave it there. Thank you David Emmerson

Therapist was very good and made me feel at ease. I was given lots to do and think about between sessions and going forward.

Make connecting to the system easier for non computer addicts. We had many difficulties resulting in using my daughters phone. Laura was very patient both with the problems above as well as a bumbling client. She helped with many items which weren't obvious., and explained in simple terms. It will look forward to meeting once the clinic opens in Bridlington. Face to face must be more help than a dicing computer session.

The online speech therapy was excellent and allowed me to continue the work that I needed for my rehabilitation. My therapist, Laura, was excellent in every respect and we had an excellent rapport. The work we did was challenging but was enjoyable and gave me more confidence with my reading and writing. We managed all the technical issues without too many problems once we got into the swing of things and I cannot think of any way in which this can be improved.

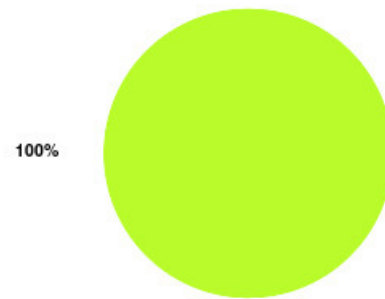
It showed both Christine and me the best way to help with her speech, and gave us plenty of ideas to practice. Christine looked forward to the visits , and was very pleased that we were not on our own, and had help and support from a professional.

Speech and Language Therapy (Hull) Summary

Number of responses: 2

Experience	Amount	Percentage
Very good	2	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	2	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Nothing to improve. The therapist was very good and friendly, and checked everything before discharging.

TB Nursing Team - East Riding Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

TB Nursing Team - Hull Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Telehealth Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Tier 3 Specialist Weight Management (SH) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Treatment rooms (ER) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Treatment rooms (Hull) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Volunteer Hub Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Volunteering (SH) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Weightwise Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Weightwise Extra (Childrens) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Withernsea 8 to 8 Centre Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

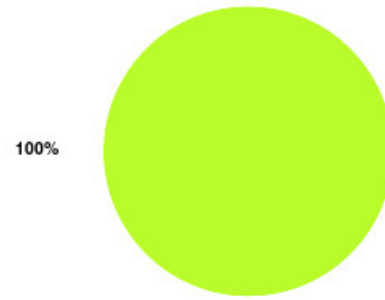
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Wound Clinic (Beverley) Summary

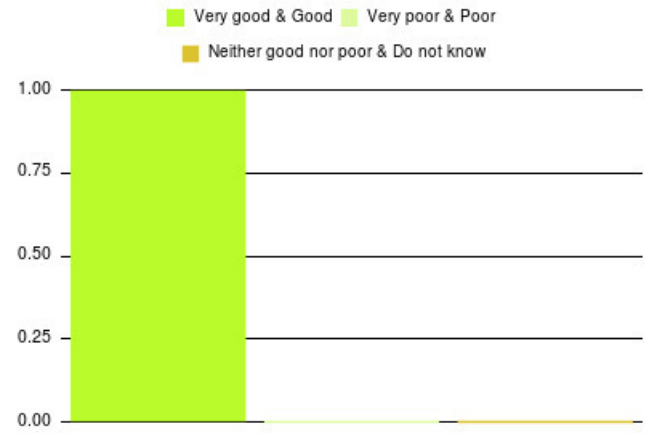
Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

Treatment, service excellent, staff very pleasant.

Wound Clinic (Driffield) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Wound Clinic (Goole) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Wound Clinic (Hedon) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Wound clinic (Hessle) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Wound Clinic (Hornsea) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Wound Clinic (Macmillan Wolds - Bridlington) Summary

Number of responses: 0

Experience	Amount	Percentage
Very good	0	0.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

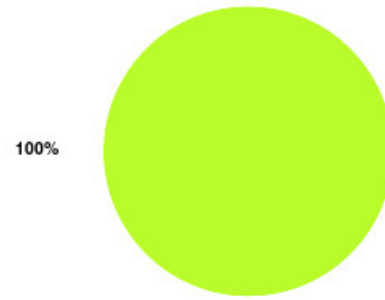
Experience	Amount	Percentage
Very good & Good	0	0.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%

Wound Clinic (Withernsea) Summary

Number of responses: 1

Experience	Amount	Percentage
Very good	1	100.000%
Good	0	0.000%
Neither good nor poor	0	0.000%
Poor	0	0.000%
Very poor	0	0.000%
Do not know	0	0.000%

Very good Good Neither good nor poor Poor
Very poor Do not know



Experience	Amount	Percentage
Very good & Good	1	100.000%
Very poor & Poor	0	0.000%
Neither good nor poor & Do not know	0	0.000%



Comments

First class service
